Fact Sheet



Hawai'i's Technology Leader.

Hawaiian Telcom provides integrated communications, including High-Speed Internet, data, video entertainment, and local and long distance voice services that keeps Hawaiii connected to the world.

Supported by our next-generation fiber network and 24/7 state-of-the-art network operations center, we provide critical infrastructure and connectivity to Hawai'i's most important institutions.

Our portfolio of business solutions includes cloud applications, data center, security consulting and strategy, and much more to meet the needs of businesses of every size.

Our wholesale customers -- long distance, wireless and Internet service providers -- purchase high-capacity connections, wireless backhaul, fiber and IP-based services, enabling them to serve Hawai'i customers.

Our employees are committed to providing the highest level of service to our customers and to supporting our communities statewide. We are committed to investing in Hawai'i's future.

Fast Facts

Network Operations Center

Honolulu-based 24/7 world-class NOC ensures network reliability.



Local Employees

Our 1,200 dedicated and passionate employees across the state are committed to Hawai'i.



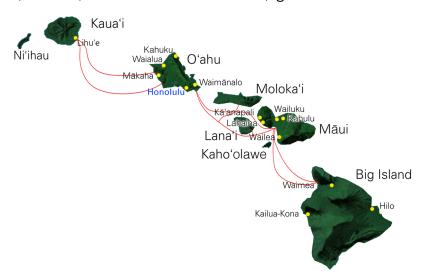
Expanding Fiber Network

We've invested more than half a billion dollars in our next-generation fiber network, including the landmark Southeast Asia – United States trans-Pacific fiber cable.



Key Milestones

- King David Kalākaua grants charter to provide telephone service in Hawai'i. 1883
- First direct link to U.S. Mainland via undersea telegraph cable. 1902
- Built first submarine telephone cable connecting Hawai'i to U.S. Mainland. 1957
- 1964 Built first trans-Pacific submarine cable connecting Hawai'i to Japan and U.S. Mainland.
- 1977 First fiber optic link installed in Hawai'i at Camp Smith.
- 1998 Launched High-Speed Internet service.
- Launched Hawaiian Telcom TV. 2011
- 2015 Launched Hawai'i's fastest 1 Gig (gigabit-per-second) Internet.
- 2017 The Southeast Asia – United States (SEA-US) cable, the most technologically advanced trans-Pacific fiber cable connecting Indonesia, the Philippines, Guam, Hawai'i and California, goes into service.



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