

Enabling feature of Simultaneous Ring Personal

Simultaneous Ring Personal

Simultaneous Ring Personal allows you to list up to 10 phone numbers you would like to ring in addition to your primary phone when you receive a call. This feature is helpful when you are not at your phone but you would like your cell phone to ring when you get a call. You can also turn off simultaneous ring when you are at your desk on a call.

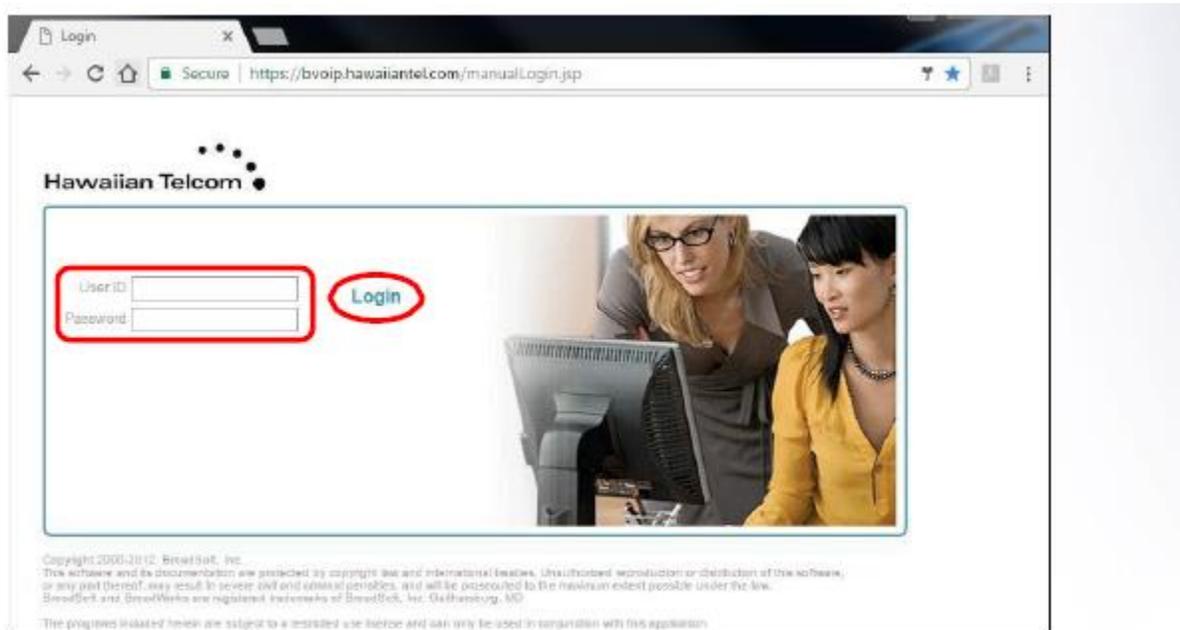
Please note: If your cell phone or other phone has voice mail that picks up before your office voice messaging picks up, your voice mails could be on your cell phone messaging system!

Using any type of browser, please navigate to the link listed below.

<https://bvoip.hawaiiantel.com>

You will be presented with the standard login screen. Enter your Web Portal User ID and Password. Your User ID is your 10-digit telephone followed by @voip.hawaiiantel.net (ex. 8087776499@voip.hawaiiantel.net). Your default password is Aloha-1.

The User ID and Password are case sensitive.



Then click, **Login**.

Once logged in, you will be presented with your Profile home screen and the Broadsoft Call Manager window.

Welcome Heidi Toomalatai [Logout](#)

Options: <ul style="list-style-type: none">ProfileIncoming CallsOutgoing CallsCall ControlClient ApplicationsMessagingUtilities	Profile <p>Basic</p> <p>Profile Display and configure profile information such as your name, department and address.</p> <p>Addresses Addresses allows you to view and maintain your phone numbers and other identities that are used to make and receive calls.</p> <p>Announcement Repository Manage the announcements for a user</p> <p>Passwords Set web access and portal passwords.</p> <p>Schedules Add, modify, or remove schedules.</p>	Advanced <p>Call Policies Configure user Call Policies</p> <p>Device Policies Configure user Device Policies.</p> <p>Supervisor Allows the user to manage which agents to supervise per call center.</p>
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From your Profile Home screen, choose Incoming calls from the left side border.

Options:

- Profile
- Incoming Calls**
- Outgoing Calls
- Call Control
- Calling Plans
- Client Applications
- Messaging
- Collaborate
- Meet-Me Conferencing
- Utilities

Simultaneous Ring Personal is listed on the right hand side of screen the under Advanced section

Hawaiian Telcom

Options: <ul style="list-style-type: none">ProfileIncoming CallsOutgoing CallsCall ControlCalling PlansClient ApplicationsMessagingCollaborateMeet-Me ConferencingUtilities	Incoming Calls <p>Basic</p> <p>Calling Name Delivery - On Provides Calling Name information for external and internal callers.</p> <p>Calling Name Retrieval - On Provide a caller's name by retrieving the calling name from the network.</p> <p>Calling Number Delivery - On Provides Calling Number information for external and internal callers.</p> <p>Call Forwarding Always - Off Automatically forward all your incoming calls to a different phone number.</p> <p>Call Forwarding Busy - Off Automatically forward your calls to a different phone number when your phone is busy.</p> <p>Call Forwarding No Answer - Off Automatically forward your calls to a different phone number when you do not answer your phone after a certain number of rings.</p> <p>Call Forwarding Not Reachable - Off Automatically forward your calls to a different phone number when your phone is unreachable.</p> <p>Do Not Disturb - Off Automatically forward your calls to your voice messaging service, if configured, otherwise the caller hears a busy tone.</p> <p>External Calling Line ID Delivery - On Provides Calling Line ID information of an external caller.</p> <p>Internal Calling Line ID Delivery - On Provide Calling Line ID information of group or enterprise member when called.</p>	Advanced <p>CommPilot Express - Off Manage incoming calls based on four pre-configured profiles.</p> <p>Sequential Ring - Off Ring multiple phones sequentially when calls are received.</p> <p>Simultaneous Ring Personal - Off Ring multiple phones simultaneously when calls are received.</p>
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Click on Simultaneous Ring Personal and you will be presented with this screen

Simultaneous Ring Personal

Simultaneous Ring Personal allows you to list up to 10 phone numbers or SIP-URI addresses you would like to ring in addition to your primary phone when you receive a call. This feature is helpful when you are not at your phone but you would like your cell phone to ring when you get a call. You can also turn off simultaneous ring when you are at your desk on a call. The criteria for each Simultaneous Ring entry can be a list of up to 12 phone numbers or digit patterns, a specified time schedule, and a specified holiday schedule. All criteria for an entry must be satisfied for the call to enter Simultaneous Ring (phone number and day of week and time of day). If the criteria do not match, the call continues as if this service was not turned on. Warning: if your cell phone or other phone has voice mail that picks up before your office voice messaging picks up, your voice mails could be on your cell phone messaging system!

OK Apply Add Cancel

Simultaneous Ring Personal: On Off
 Do not ring my Simultaneous Ring Numbers if I'm already on a call

Answer confirmation required	Phone Number / SIP-URI	Answer confirmation required	Phone Number / SIP-URI
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	

Active	Description	Ring Simultaneously	Calls from	Edit
No Entries Present				

OK Apply Add Cancel

Select the radio button "On" to enable the Simultaneous Ring Personal feature

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OK Apply Add Cancel

Simultaneous Ring Personal: On Off
 Do not ring my Simultaneous Ring Numbers if I'm already on a call

Answer confirmation required	Phone Number / SIP-URI	Answer confirmation required	Phone Number / SIP-URI
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	

Active	Description	Ring Simultaneously	Calls from	Edit
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OK Apply Add Cancel

List the point to number (e.g., personal or business cell phone number) in the phone number box listed below

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Simultaneous Ring Personal: On Off
 Do not ring my Simultaneous Ring Numbers if I'm already on a call

Answer confirmation required	Phone Number / SIP-URI	Answer confirmation required	Phone Number / SIP-URI
<input type="checkbox"/>	0081234567	<input type="checkbox"/>	
<input type="checkbox"/>	0081234568	<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	

Active	Description	Ring Simultaneously	Calls from	Edit
No Entries Present				

OK Apply Add Cancel

Save changes/updates by clicking “ok” at the bottom left of the screen

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OK Apply Add Cancel

Simultaneous Ring Personal: On Off

Do not ring my Simultaneous Ring Numbers if I'm already on a call

Answer confirmation required	Phone Number / SIP-URI	Answer confirmation required	Phone Number / SIP-URI
<input type="checkbox"/>	8081234567	<input type="checkbox"/>	
<input type="checkbox"/>	8081234568	<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	

Active	Description	Ring Simultaneously	Calls from	Edit
No Entries Present				

OK Apply Add Cancel

To Disable Simultaneous Ring Personal:

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OK Apply Add Cancel

Simultaneous Ring Personal: On Off

Do not ring my Simultaneous Ring Numbers if I'm already on a call

Answer confirmation required	Phone Number / SIP-URI	Answer confirmation required	Phone Number / SIP-URI
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	

Active	Description	Ring Simultaneously	Calls from	Edit
No Entries Present				

OK Apply Add Cancel

Select the “off” radio button to remove Simultaneous Ring Personal Feature

To save your Ring changes click the “ok” button at the bottom left of the screen

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<input type="checkbox"/>	8081234568	<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	
<input type="checkbox"/>		<input type="checkbox"/>	

Active	Description	Ring Simultaneously	Calls from	Edit
No Entries Present				

OK Apply Add Cancel

Logging Out of the Web Portal

Click on the **Logout** text at the top right corner of the web portal browser, located next to your name. If you do not logout out manually, you will be automatically logged out after approximately 3-5 minutes of inactivity.



The screenshot shows the Hawaiian Telcom System Administrator web portal. The page features a dark blue header with the Hawaiian Telcom logo on the left and the text "Welcome System Administrator" on the right. A "Logout" link is circled in red in the top right corner. Below the header is a navigation menu with options like Profile, Resources, Services, Call Center, Calling Plan, Meet-Me Conferencing, and Utilities. The main content area is titled "Profile" and is divided into "Basic" and "Advanced" sections. The "Basic" section includes links for Users, Profile, Change Password, Announcement Repository, Departments, and Schedules. The "Advanced" section includes links for Call Processing Policies, Communication Barring Auth Codes, Dial Plan Policy, and Dialable Caller ID.

Hawaiian Telcom [Help - Home](#)

[Group](#) **Welcome System Administrator** [Logout](#)

Options:

- Profile
- Resources
- Services
- Call Center
- Calling Plan
- Meet-Me Conferencing
- Utilities

Profile

Basic	Advanced
Users Add, modify, or remove users.	Call Processing Policies Configure group-level Call Processing Policies
Profile View or modify your group profile information.	Communication Barring Auth Codes Configure group-level Communication Barring Authorization codes.
Change Password Change your password.	Dial Plan Policy Configure group-level Dial Plan Policy
Announcement Repository Manage the announcements for a group	Dialable Caller ID Automatically prepend digits to the incoming caller ID of public calls so the caller ID is presented in dialable format.
Departments Add, modify, or remove departments in your group.	
Schedules Add, modify, or remove schedules.	