

# Flexible and Secure Colocation for your Business

For most businesses, colocation is about more than simply renting rackspace and the power to operate it. With Endeavor, we provide our customers with a protected, full-service environment, with physical colocation, virtual colocation, Internet services, offsite backup services, and local engineering support. Customers have the choice of employing a turnkey solution that is custom-designed by Hawaiian Telcom, or an à la carte solution using their own preferred carriers and vendors. Endeavor is a carrier- and vendor-neutral colocation environment that maximizes flexibility for our customers.

## **Endeavor Data Center Features**

#### **Facility Specifications**

- Uptime Guarantee on power and environmental controls
- Geographically favorable location outside of flood and emergency evacuation zones
- Colocation space located on second floor, increasing security and environmental protection
- 24x7 on-site security coverage

#### **Services**

- Network connectivity
- Virtual colocation
- Full cabinet colocation
- Fractional colocation
- Custom cage colocation
- Professional design services



### **Environmental Controls**

- N+2 HVAC system utilizing a pressurized, raised floor system that ensures directed cooling to cabinets
- N+1 cooling towers providing chilled water to HVAC systems
- 24/7 monitored and controlled temperature and humidity conditions
- Specialized facility cleaning and testing with adherence to ISO
- Class 7 clean-room environment rating, limiting the amount of airborne particulate matter
- Fire Suppression and Control
- Dry-pipe fire sprinkler system with multiple interlocks
- Fire patrols



# **Physical Security**

- Manned security guards and checkpoints to monitor all persons entering, operating in, and leaving the facility on a 24/7 basis — providing financial-grade protection
- Digital high-resolution video surveillance
- Two-factor coded card keys and biometric iris recognition
- Customer picture identification verification
- Secured parking with surveillance and roving guard patrols
- Secured loading dock with escorted security entry

# **Power Plant & Distribution**

- AC filtered power provided via redundant UPS systems with 40-minute reserve load carry
- N+1 UPS and Generator Plant and on-site fuel reserve
- DC power availability
- Parallel, independent, redundant power to cabinets
- Network-controlled power strips with remote outlet reboot capability, digital readouts, and SMTP alerting supplied in every cabinet