

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

-----In the Matter of----- )  
 )  
 PUBLIC UTILITIES COMMISSION ) (NON-DOCKETED)  
 )  
 Letter Request from the Consumer )  
 Advocate for Commission Suspension )  
 of Authority of Regulated Companies )  
 to Terminate or Disconnect Services )  
 Due to Non-Payment and/or Assess )  
 Unreasonable Charges or Fees During )  
 the COVID-19 Pandemic. )  
 \_\_\_\_\_ )

ORDER NO. 37125

ADDRESSING THE CONSUMER ADVOCATE'S REQUEST  
FOR SUSPENSION OF TERMINATION OR DISCONNECTION OF  
REGULATED UTILITY SERVICES DUE TO NON-PAYMENT AND/OR  
ASSESSMENT OF OTHER CHARGES DURING THE COVID-19 PANDEMIC

BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

-----In the Matter of----- )  
 )  
 PUBLIC UTILITIES COMMISSION ) (Non-Docketed)  
 )  
 Letter Request from the Consumer) Order No. **37125**  
 Advocate for Commission Suspension)  
 of Authority of Regulated Companies)  
 to Terminate or Disconnect Services)  
 Due to Non-Payment and/or Assess)  
 Unreasonable Charges or Fees During)  
 the COVID-19 Pandemic. )  
 )  
 \_\_\_\_\_ )

ADDRESSING THE CONSUMER ADVOCATE'S REQUEST  
FOR SUSPENSION OF TERMINATION OR DISCONNECTION OF  
REGULATED UTILITY SERVICES DUE TO NON-PAYMENT AND/OR  
ASSESSMENT OF OTHER CHARGES DURING THE COVID-19 PANDEMIC

By this Order, the Public Utilities Commission ("commission") addresses the DIVISION OF CONSUMER ADVOCACY's ("Consumer Advocate") letter, filed on April 23, 2020, requesting that the Commission "file an order to temporarily suspend the authority of regulated companies (i.e., electric, gas, telecommunications, water, and wastewater) to: (1) terminate or disconnect services due to non-payment; and (2) assess any charges or fees that might be unreasonably assessed, including the accrual

of interest on outstanding balances, during the ongoing COVID-19 pandemic.”<sup>1,2</sup>

The Consumer Advocate’s Letter Request to the Commission states that it:

believes that it is in the public interest if the Commission extended the requested relief in this letter to all utility services since those services are even more critical during this period, where telecommunications services are facilitating telework, distance learning, and basic communications; electricity is critical for both residents and businesses; access to clean water for handwashing is crucial in protecting against the spread of COVID-19; wastewater services are a basic necessity during the mandatory stay-at-home period; and gas (both synthetic natural gas and utility propane) services enable cooking and heating water. Access to these essential services are critical and the Consumer Advocate is concerned that customers also could face significant outstanding balances

---

<sup>1</sup>Consumer Advocate Letter re: “Commission Investigation to Address COVID-19 Impacts on Consumers and Regulated Companies,” filed on April 23, 2020 (“CA Letter Request”), at 1.

<sup>2</sup>Governor Ige issued his Sixth Emergency Proclamation on April 25, 2020, effective through May 31, 2020 (“Sixth Emergency Proclamation”), which amended and restated prior Proclamations, and authorized and invoked a variety of provisions related to the State’s ongoing response to the COVID-19 emergency situation. Governor’s “Sixth Supplementary Proclamation Amending and Restating Prior Proclamations and Executive Orders Related to the COVID-19 Emergency,” available at: <https://governor.hawaii.gov/wp-content/uploads/2020/04/2004144-ATG-Sixth-Supplementary-Proclamation-for-COVID-19-distribution-signed.pdf>. The Governor’s first Emergency Proclamation for COVID-19 was issued on March 5, 2020, available at: <https://governor.hawaii.gov/wp-content/uploads/2020/03/2003020-GOV-EmergencyProclamation-COVID-19.pdf>.

with limited options once the pandemic is deemed under control.<sup>3</sup>

The Consumer Advocate further states that it "believes it is in the consumers' interest for the Commission to establish guidelines that include, but are not limited to: 1) when it is appropriate for the regulated companies to resume termination of services due to non-payment, assess late fees/charges or any other fees or charges that might be unreasonably assessed during this pandemic; and 2) procedures that will govern how the resumption and collection of such fees and charges will proceed."<sup>4</sup>

The Commission is charged with the duty of ensuring that public utilities provide safe, adequate, and reliable utility service at just and reasonable rates. Additionally, the Commission has general supervisory powers "over all public utilities[,]"<sup>5</sup> as well as investigatory authority "to examine into the condition of each public utility," including "the fares and rates charged by it."<sup>6</sup>

---

<sup>3</sup>CA Letter Request at 2 (footnote omitted).

<sup>4</sup>CA Letter Request at 2.

<sup>5</sup>Hawaii Revised Statutes ("HRS") § 269-6(a).

<sup>6</sup>("HRS") § 269-7(a).

The Commission recognizes that some regulated electric and water utilities have already committed to suspend all disconnections for non-payment during this time.<sup>7</sup>

The Commission further orders:

1. If they have not done so already, all Commission-regulated electric, gas, telecommunications, water, and wastewater public utilities in the State of Hawaii ("Utilities," or "Utility," individually) shall suspend disconnections of electricity, gas, telecommunications, water, and wastewater services during the pendency of the Governor's Emergency Proclamation, and until otherwise ordered by the Commission. The Commission also suspends, pending further orders, any and all rules and provisions of individual utility tariffs that prevent or condition re-connection of disconnected customers.<sup>8</sup>

---

<sup>7</sup>See, e.g., <https://www.hawaiianelectric.com/hawaiian-electrics-response-to-covid-19>, and <https://website.kiuc.coop/> (scroll to "COVID-19" section at the bottom left of the homepage).

<sup>8</sup>The Commission notes that this is consistent with the approach taken in a number of other jurisdictions across the country. See, e.g., Arkansas Public Service Commission, In the Matter of Administrative Orders Relating to the COVID-19 State of Emergency, Docket No. 20-012-A, Order No. 1, filed on April 10, 2020; California Public Utilities Commission Press Release, available at: <http://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M329/K673/329673725.PDF>; Illinois Commerce Commission, In the Matter of the Moratorium on Disconnection of Utility Services During the Public Health Emergency Declared on March 9, 2020 Pursuant to Sections 4 and 7 of the Illinois Emergency Management Agency Act, Docket No. 20-0309, opened on March 18, 2020.

2. The Commission authorizes each of these Utilities to establish regulatory assets to record costs resulting from the suspension of disconnections. In future proceedings, to the extent any of these utilities request recovery of these costs, the Commission will consider whether each Utility's request for recovery of these regulatory assets is reasonable and necessary. The Commission will also consider in a future proceeding other issues, such as the appropriate period of recovery for the approved amount of regulatory assets, any amount of carrying costs thereon, any savings directly attributable to suspension of disconnects, and other related matters.

3. The Commission encourages Utilities to offer payment plans or other reasonable arrangements to customers once the suspension of disconnections or terminations of service are lifted.

4. As of the date of this Order, the Commission also prohibits Utilities from charging customers interest on past due payments, or imposing any late payment fees, until otherwise ordered by the Commission.

5. The Commission instructs any Utility that books regulatory assets consistent with the authorization provided in

this Order to file a short (1-2 page) report by May 20, 2020, regarding the Utility's financial condition.<sup>9</sup>

6. Until otherwise ordered by the Commission, the Commission instructs any Utility that books regulatory assets consistent with the authorization provided in this Order, to also file a quarterly report, beginning on July 30, 2020, detailing the amounts of the costs incurred and any savings realized, which have been booked to the regulatory assets. The Commission further directs that these quarterly reports include: a) updated information regarding the Utility's financial condition, and b) a list of the measures the Utility has in place to assist its customers during the COVID-19 emergency situation. A Utility should inform the Commission in its quarterly reports if a previously-reported upon measure the Utility had in place to assist customers has since been terminated, as well as a short description of the Utility's rationale for the termination of that measure.

---

<sup>9</sup>The Commission will shortly issue a non-docket Protective Order to govern a Utility's filing of any confidential financial or business information included in these reports and the reports detailed in Paragraph 6, below, provided that, consistent with UIPA, all information for which a Utility claims confidentiality is supported by a description that: (1) identifies in reasonable detail the information's source, character, and location; (2) states clearly the basis for the claim of confidentiality; and (3) describes, with particularity, the cognizable harm to the filing party from any misuse or unpermitted public disclosure of the information, which the Commission will review.

7. This Order shall not affect a Utility's ability to disconnect a customer's service for public safety concerns unrelated to non-payment of services.

8. The Commission also emphasizes that customers should continue paying their bills to the extent possible during this time, noting that customers will still ultimately be responsible for paying Utility service billings accrued during this suspension.

9. If a Utility subject to this Order maintains a website, such Utility shall provide notice of this Order's content on such website, and in any other prominent place that the Utility finds will help inform its customers.

THE COMMISSION ORDERS:

1. Based on the extraordinary circumstances related to COVID-19, and on the Commission's expedited investigation into this matter, there is good cause to grant the Consumer Advocate's request as set forth above, until otherwise ordered by the Commission.



2. The Commission will review the 1-2 page reports from the Utilities required by Paragraph 5, above, in its determination of the appropriate length of the suspension of termination/disconnection set forth in Paragraph No.1, and will issue an order updating Utilities regarding length of the suspension prior to May 31, 2020.

DONE at Honolulu, Hawaii MAY 4, 2020.

PUBLIC UTILITIES COMMISSION  
OF THE STATE OF HAWAII

By James P. Griffin  
James P. Griffin, Chair

By Jennifer M. Potter  
Jennifer M. Potter, Commissioner

By Leodoloff R. Asuncion, Jr.  
Leodoloff R. Asuncion, Jr., Commissioner

APPROVED AS TO FORM:

Caroline C. Ishida  
Caroline C. Ishida  
Commission Counsel

Non-Docketed Order.ljk

CERTIFICATE OF SERVICE

Pursuant to Order No. 37043, the foregoing order was served on the date of filing by electronic mail addressed to the following parties:

DEAN NISHINA  
EXECUTIVE DIRECTOR  
DEPARTMENT OF COMMERCE AND  
CONSUMER AFFAIRS  
DIVISION OF CONSUMER ADVOCACY  
[dnishina@dcca.hawaii.gov](mailto:dnishina@dcca.hawaii.gov)

KEVIN M. KATSURA  
DIRECTOR, REGULATORY NON-RATE  
PROCEEDINGS  
HAWAIIAN ELECTRIC COMPANY, INC.  
HAWAI'I ELECTRIC LIGHT COMPANY,  
INC.  
MAUI ELECTRIC COMPANY, INC.  
[kevin.katsura@hawaiianelectric.com](mailto:kevin.katsura@hawaiianelectric.com)

KAUAI ISLAND UTILITY COOPERATIVE  
[ccuaresm@kiuc.coop](mailto:ccuaresm@kiuc.coop)

TOM KOBASHIGAWA  
DIRECTOR, REGULATORY AFFAIRS  
THE GAS COMPANY, LLC  
dba HAWAI'I GAS  
[skobashi@hawaiiigas.com](mailto:skobashi@hawaiiigas.com)

STEVEN P. GOLDEN  
HAWAIIAN TELCOM, INC.  
[steven.golden@hawaiiantel.com](mailto:steven.golden@hawaiiantel.com)

JANICE L. ONO  
AREA MANAGER - REGULATORY  
AT&T CORP.  
[Janice.Ono@att.com](mailto:Janice.Ono@att.com)

MARY GARRIS  
LEVEL 3 COMMUNICATIONS, LLC  
[mary.garris@centurylink.com](mailto:mary.garris@centurylink.com)

BREANNE KAHALEWAI  
PRESIDENT  
SANDWICH ISLES  
COMMUNICATIONS, INC.  
[abbyt@sandwichisles.com](mailto:abbyt@sandwichisles.com)

JOSEPH O'HARA,  
ASSISTANT TREASURER  
COMMON POINT LLC  
[regulatoryaffairs@anpolutions.com](mailto:regulatoryaffairs@anpolutions.com)

DANIEL MELDAZIS  
ONVOY, LLC  
[taxdepartment@inteliquent.com](mailto:taxdepartment@inteliquent.com)

ANDREW M. LANCASTER  
MANAGER  
SPRINT COMMUNICATIONS  
COMPANY L.P.  
[Andy.M.Lancaster@sprint.com](mailto:Andy.M.Lancaster@sprint.com)

MIKE METHVIN  
TAX DIRECTOR  
SPOK, INC.  
[matt.ford@spok.com](mailto:matt.ford@spok.com)

Certificate of Service  
Page 2

ROBERT CLEARY  
VICE PRESIDENT  
800 RESPONSE INFORMATION  
SERVICES LLC  
[bcleary@800response.com](mailto:bcleary@800response.com)

SCOTT ALLEN  
CHIEF FINANCIAL OFFICER  
ACCESSLINE COMMUNICATIONS  
CORPORATION  
dba VOICE TELCO SERVICES  
[sdesgrouilliers@intermedia.net](mailto:sdesgrouilliers@intermedia.net)

JOSEPH T. KOPPY  
CHIEF FINANCIAL OFFICER  
AFFINITY NETWORK INCORPORATED  
[jrenneker@nos.com](mailto:jrenneker@nos.com)

ANDRE SIMONE  
CHIEF FINANCIAL OFFICER  
AIRUS, INC.  
[asimone@intelepeer.com](mailto:asimone@intelepeer.com)

JUDITH A RILEY  
ANPI BUSINESS, LLC  
[jriley@telecompliance.net](mailto:jriley@telecompliance.net)

LISA JILL FREEMAN  
VP & REGULATORY COMPLIANCE  
OFFICER  
BANDWIDTH.COM CLEC, LLC  
[ljsfreeman@bandwidth.com](mailto:ljsfreeman@bandwidth.com)

KATHLEEN GOREY, REGULATORY  
MANAGER  
BCN TELECOM, INC.  
(FACILITIES-BASED)  
[kgorey@bcntele.com](mailto:kgorey@bcntele.com)

JACOB PETROSKY  
MANAGER  
808PHONE.COM LLC  
[jacob@808phone.com](mailto:jacob@808phone.com)

ACN COMMUNICATIONS  
SERVICES, LLC  
[mark@csilongwood.com](mailto:mark@csilongwood.com)

AIRESPRING, INC.  
[cat@airespring.com](mailto:cat@airespring.com)

TAMMY FERBER  
CONTROLLER  
AMERIVISION COMMUNICATIONS,  
INC.  
[tferber@affinity4.com](mailto:tferber@affinity4.com)

JOSEPH O'HARA  
CHIEF FINANCIAL OFFICER  
ANPI, LLC  
[johara@anpisolutions.com](mailto:johara@anpisolutions.com)

KATHLEEN GOREY  
REGULATORY MANAGER  
BCN TELECOM, INC. (COA)  
[kgorey@bcntele.com](mailto:kgorey@bcntele.com)

JARROD HARPER  
MANAGER, REGULATORY &  
COMPLIANCE  
BROADVIEW NETWORKS, INC.  
[jharper@broadviewnet.com](mailto:jharper@broadviewnet.com)

SUSAN RAPINZ  
REGULATORY MANAGER  
BROADVOX-CLEC, LLC  
[info@inteserra.com](mailto:info@inteserra.com)

Certificate of Service  
Page 3

KATE O'CONNOR  
CHIEF FINANCIAL OFFICER  
BUEHNER-FRY, INC.  
[MBCoker@TheNavisWay.com](mailto:MBCoker@TheNavisWay.com)

MARY GARRIS  
CENTURYLINK COMMUNICATIONS, LLC  
[mary.garris@centurylink.com](mailto:mary.garris@centurylink.com)

RICHARD MINEROINO  
COMTECH 21, LLC  
[regulatory@comtech21.com](mailto:regulatory@comtech21.com)

JEFF KORN  
CHIEF LEGAL OFFICER  
CREXENDO BUSINESS SOLUTIONS,  
INC.  
[jkorn@storesonline.com](mailto:jkorn@storesonline.com)

DAVID H. BARKSDALE  
CHIEF FINANCIAL OFFICER  
CUSTOM TELECONNECT, INC.  
[bperna@customteleconnect.com](mailto:bperna@customteleconnect.com)

MENDEL BIRNBAUM  
VICE PRESIDENT  
DYNALINK COMMUNICATIONS, INC.  
[mendel@dynalinktel.com](mailto:mendel@dynalinktel.com)

MARY GARRIS  
BROADWING COMMUNICATIONS, LLC  
[mary.garris@centurylink.com](mailto:mary.garris@centurylink.com)

GINO CAPOZZI  
TAX AND REGULATORY COMPLIANCE  
MANAGER  
CALLCATCHERS INC.  
dba FREEDOMVOICE SYSTEMS  
[compliance@freedomvoice.com](mailto:compliance@freedomvoice.com)

WENDY HEE  
PRESIDENT  
CLEARCOM, INC.  
[abbyt@sandwichisles.com](mailto:abbyt@sandwichisles.com)

JOSEPH A. NICOTRA  
PRESIDENT  
CONSUMER TELCOM, INC.  
[abloom@idxx.com](mailto:abloom@idxx.com)

FERNANDA BIEHL  
CROWN CASTLE NG WEST LLC  
[PUC.Correspondence@crowncastle.com](mailto:PUC.Correspondence@crowncastle.com)

JONATHAN BARDSLEY  
DELTACOM, LLC  
dba EARTHLINK BUSINESS I  
[Jonathan.bardsley@windstream.com](mailto:Jonathan.bardsley@windstream.com)

ROBERT MOCAS  
PRESIDENT  
EASTON TELECOM SERVICES,  
LLC  
[smacke@eastontelecom.com](mailto:smacke@eastontelecom.com)

GINA LAWRENCE  
eNETWORKS, LLC  
[gina.lawrence@essentia-inc.com](mailto:gina.lawrence@essentia-inc.com)

DANIEL I. TIMM  
CHIEF FINANCIAL OFFICER  
EXTENET SYSTEMS, INC.  
[compliance@util.extenetsystems.com](mailto:compliance@util.extenetsystems.com)

Certificate of Service  
Page 4

JOSEPH TOPEL  
REGULATORY MANAGER  
FRANCE TELECOM CORPORATE  
SOLUTIONS L.L.C. (COA)  
[joe.topel.ext@orange.com](mailto:joe.topel.ext@orange.com)

DAN KARDATZKE  
CHIEF FINANCIAL OFFICER  
GC PIVOTAL, LLC  
[regulatory@globalcapacity.com](mailto:regulatory@globalcapacity.com)

ELENA THOMASSON  
FUSION CLOUD SERVICES, LLC  
[elena.thomasson@fusionconnect.com](mailto:elena.thomasson@fusionconnect.com)

GLOBAL TEL\*LINK CORPORATION  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

MARY GARRIS  
GLOBAL CROSSING  
TELECOMMUNICATIONS, INC.  
[mary.garris@centurylink.com](mailto:mary.garris@centurylink.com)

JOHN PRINNER  
GRANITE TELECOMMUNICATIONS,  
LLC  
[taxdept@granitenet.com](mailto:taxdept@granitenet.com)

GINO CAPOZZI  
GODADDY.COM, LLC  
[gcapozzi@godaddy.com](mailto:gcapozzi@godaddy.com)

BRIAN KENNEY  
GRASSHOPPER GROUP, LLC  
[brian.kenney@logmein.com](mailto:brian.kenney@logmein.com)

KIM MCNEANY  
ELECTRIC LIGHTWAVE LLC  
dba INTEGRA TELECOM  
[kim.mcneany@allstream.com](mailto:kim.mcneany@allstream.com)

JARED GRUGETT  
PRESIDENT  
HAWAII DIALOGIX TELECOM,  
LLC  
[jgrugett@hawaiidt.com](mailto:jgrugett@hawaiidt.com)

JERRY WEIKLE, REGULATORY  
ENTELEGENT SOLUTIONS, INC.  
dba ENTELEGENT COMMUNICATIONS  
SOLUTIONS  
[regulatory@entelegent.com](mailto:regulatory@entelegent.com)

CARL BILLEK  
SENIOR REGULATORY COUNSEL  
IDT AMERICA, CORP.  
[carl.billek@idt.net](mailto:carl.billek@idt.net)

JEFF GIANNANTONIO  
FIRST COMMUNICATIONS, LLC  
[jgiannantonio@firstcomm.com](mailto:jgiannantonio@firstcomm.com)

KEN DAWSON  
DIRECTOR  
INMATE CALLING SOLUTIONS,  
LLC  
dba ICSOLUTIONS  
[scastillo@icsolutions.com](mailto:scastillo@icsolutions.com)

JESSICA MATUSHEK  
DIRECTOR ACCOUNTING  
FRONTIER COMMUNICATIONS OF  
AMERICA, INC.  
[jessica.matushek@ftr.com](mailto:jessica.matushek@ftr.com)

Certificate of Service  
Page 5

MIKE CUMPTON  
CONTROLLER  
INTELLICALL OPERATOR SERVICES,  
INC.  
[mark@csilongwood.com](mailto:mark@csilongwood.com)

RICHARD JOHNSON  
MANAGER, REGULATORY AFFAIRS  
INTRADO SAFETY COMMUNICATIONS,  
INC.  
[regulatory.safetyservices@intrado.com](mailto:regulatory.safetyservices@intrado.com)

MARY GARRIS  
LEVEL 3 COMMUNICATIONS, LLC  
[mary.garris@centurylink.com](mailto:mary.garris@centurylink.com)

JOHN NELSON, PRESIDENT  
HAMILTON RELAY, INC.  
[john.nelson@hamiltontel.com](mailto:john.nelson@hamiltontel.com)

THOMAS PAOLUCCI  
CONTROLLER  
HAWAIIAN TELCOM SERVICES  
COMPANY, INC. (COA)  
[Tom.Paolucci@cinbell.com](mailto:Tom.Paolucci@cinbell.com)

INCONTACT, INC.  
[compliance@niceincontact.com](mailto:compliance@niceincontact.com)

CINDY FOSTER  
DIRECTOR  
INTELLETRACE, INC.  
[support@intelletrace.com](mailto:support@intelletrace.com)

LESLIE BEACH, TAX ACCOUNTANT  
INTERNATIONAL TELECOM, LTD.  
[leslib@kall8.com](mailto:leslib@kall8.com)

LEGACY LONG DISTANCE  
INTERNATIONAL, INC.  
dba LEGACY INMATE  
COMMUNICATIONS  
[brian@edovo.com](mailto:brian@edovo.com)

ALEX VALENCIA  
VICE PRESIDENT OF  
COMPLIANCE & REGULATORY  
AFFAIRS  
LINGO TELECOM OF THE WEST,  
LLC  
dba BIRCH COMMUNICATIONS  
[alex.valencia@lingo.com](mailto:alex.valencia@lingo.com)

SHANNON BROWN  
MCI COMMUNICATIONS  
SERVICES, INC.  
dba VERIZON BUSINESS  
SERVICES  
[shannon.brown@verizon.com](mailto:shannon.brown@verizon.com)

RALPH DICHY  
DIRECTOR OF TAX AFFAIRS  
METROPOLITAN  
TELECOMMUNICATIONS OF  
HAWAII, INC.  
dba METTEL  
[rdichy@mettel.net](mailto:rdichy@mettel.net)

KAREN HYDE  
MOBILITIE, LLC  
[kmh@compliancegroup.com](mailto:kmh@compliancegroup.com)

JIM MCCABE  
VICE PRESIDENT OF  
OPERATIONS  
NETWORK INNOVATIONS, INC.  
dba NITEL  
[jriley@telecompliance.net](mailto:jriley@telecompliance.net)

Certificate of Service

Page 6

DANIEL MELDAZIS  
NEUTRAL TANDEM-HAWAII, LLC  
[taxdepartment@inteliquent.com](mailto:taxdepartment@inteliquent.com)

ALEX VALENCIA  
VICE PRESIDENT  
MATRIX TELECOM, LLC  
dba MATRIX BUSINESS  
TECHNOLOGIES,  
dba TRINSIC COMMUNICATIONS,  
dba VARTEC TELECOM,  
dba EXCEL TELECOMMUNICATIONS,  
dba CLEAR CHOICE COMMUNICATIONS  
[alex.valencia@lingo.com](mailto:alex.valencia@lingo.com)

SHANNON BROWN  
MCI METRO ACCESS TRANSMISSION  
SERVICES, LLC  
dba VERIZON ACCESS TRANSMISSION  
SERVICES  
[shannon.brown@verizon.com](mailto:shannon.brown@verizon.com)

KAREN HYDE  
MOBILITIE MANAGEMENT, LLC  
[kmh@compliancegroup.com](mailto:kmh@compliancegroup.com)

WILLIAM L. POPE  
PRESIDENT  
NETWORK COMMUNICATIONS  
INTERNATIONAL CORP.  
dba NCIC INMATE COMMUNICATIONS  
[stephanie.jackson@ncic.com](mailto:stephanie.jackson@ncic.com)

AMANDA HUTCHISON HARRIS  
REGULATORY COMPLIANCE OFFICER  
NETWORKIP, LLC  
[regulatory@networkip.net](mailto:regulatory@networkip.net)

GLEN NELSON  
VICE PRESIDENT  
NEW HORIZONS COMMUNICATIONS  
CORP.  
[gnelson@nhcgrp.com](mailto:gnelson@nhcgrp.com)

SUSAN ORNSTEIN  
NEXTGEN COMMUNICATIONS,  
INC.  
SST-  
[Compliance@comtechtel.com](mailto:Compliance@comtechtel.com)

JOSEPH T. KOPPY  
CHIEF EXECUTIVE OFFICER  
NOS COMMUNICATIONS, INC.  
[jrenneker@nos.com](mailto:jrenneker@nos.com)

MARK LEAFSTEDT  
CHIEF EXECUTIVE OFFICER  
OPEX COMMUNICATIONS, INC.  
dba TCI LONG DISTANCE  
[regulatory@opexld.com](mailto:regulatory@opexld.com)

SHARON E. PORTER  
PNG TELECOMMUNICATIONS,  
INC.  
dba POWERNET GLOBAL  
COMMUNICATIONS  
dba CROSSCONNECT  
[tax@powernetco.com](mailto:tax@powernetco.com)

INNA VINOGRADOV  
QUANTUMSHIFT  
COMMUNICATIONS, INC.  
dba VCOM SOLUTIONS  
[inna@icommlaw.com](mailto:inna@icommlaw.com)

THOMAS P. MARGAVIO  
SBC LONG DISTANCE, LLC  
dba SBC LONG DISTANCE  
dba AT&T LONG DISTANCE  
[tm5886@att.com](mailto:tm5886@att.com)

Certificate of Service

Page 7

RICHARD ZHENG  
PRESIDENT  
SERVPAC INCORPORATED  
[rzheng@servpac.com](mailto:rzheng@servpac.com)

TODD LESSER  
PRESIDENT  
NORTH COUNTY COMMUNICATIONS  
CORPORATION  
[nccpuc@nccom.com](mailto:nccpuc@nccom.com)

OPERATOR SERVICE COMPANY, LLC  
[regcompliance@telecompliance.net](mailto:regcompliance@telecompliance.net)

JOHN DAY  
PRESIDENT  
PACIFIC DATA SYSTEMS  
dba NEXGEN NETWORK SERVICES  
[john@pdsquam.com](mailto:john@pdsquam.com)

PUBLIC COMMUNICATIONS SERVICES,  
INC.  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

DAVID RODMAN  
PRESIDENT  
RED ROAD TELECOM, LLC  
[david@redroad.com](mailto:david@redroad.com)

MICHAEL S.J. LOZICH  
CORPORATE COUNSEL  
DIRECTOR OF REGULATORY & GOVT.  
AFFAIRS  
SECURUS TECHNOLOGIES, INC.  
[mlozich@securustechnologies.com](mailto:mlozich@securustechnologies.com)

SQF, LLC  
[nbournakel@tilsontech.com](mailto:nbournakel@tilsontech.com)

REBECCA WEST  
TALK AMERICA, INC.  
dba CAVALIER TELEPHONE  
dba PAETEC BUSINESS  
SERVICES  
[becky.west@windstream.com](mailto:becky.west@windstream.com)

BARBARA MONTE  
TELEPORT COMMUNICATIONS  
AMERICA, LLC  
[bm2571@att.com](mailto:bm2571@att.com)

SUSAN COCKERHAM  
TIME CLOCK SOLUTIONS, LLC  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

HEATHER DOBSON  
TIME WARNER CABLE  
INFORMATION SERVICES  
(HAWAII), LLC  
dba TIME WARNER CABLE  
[heather.dobson@charter.com](mailto:heather.dobson@charter.com)

ROBERT YOUNG  
PRESIDENT  
U.S. TELECOM LONG DISTANCE,  
INC.  
[abloom@ldxx.com](mailto:abloom@ldxx.com)

SUSAN COCKERHAM  
VELOCITY THE GREATEST PHONE  
COMPANY EVER, INC.  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

VERIZON LONG DISTANCE LLC  
dba VERIZON LONG DISTANCE  
[regacct@verizon.com](mailto:regacct@verizon.com)



Certificate of Service

Page 8

JANE OMAN  
TDS LONG DISTANCE CORPORATION  
(COA)  
[finance@tdstelecom.com](mailto:finance@tdstelecom.com)

ANDREW NICKERSON  
DIRECTOR  
WIDE VOICE, LLC  
[erlae@widevoice.com](mailto:erlae@widevoice.com)

DAVID ALDWORTH  
PRESIDENT  
TELIAX, INC.  
[daldworth@teliax.com](mailto:daldworth@teliax.com)

WIMACTEL, INC.  
dba INTELICAL OPERATOR  
SERVICES OF NORTH AMERICA  
[jmackenzie@wimactel.com](mailto:jmackenzie@wimactel.com)

HEATHER DOBSON  
TIME WARNER CABLE BUSINESS LLC  
[heather.dobson@charter.com](mailto:heather.dobson@charter.com)

JANICE CRUMP  
CHIEF FINANCIAL OFFICER  
WORKING ASSETS FUNDING  
SERVICE, INC.  
dba CREDO LONG DISTANCE  
[compliance@wafs.com](mailto:compliance@wafs.com)

MARK LEAFSTEDT  
CEO  
TOTAL HOLDINGS INC.  
dba GTC COMMUNICATIONS  
[legal@mygtc.com](mailto:legal@mygtc.com)

SHARON ADAMS  
GOVERNMENT RELATIONS  
ANALYST  
XO COMMUNICATIONS SERVICES,  
LLC  
[sharon.e.adams@verizon.com](mailto:sharon.e.adams@verizon.com)

SUSAN COCKERHAM  
VALUE-ADDED COMMUNICATIONS, INC.  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

THOMAS PAOLUCCI  
CONTROLLER  
WAVECOM SOLUTIONS  
CORPORATION  
[Tom.Paolucci@cinbell.com](mailto:Tom.Paolucci@cinbell.com)

PATRICE DEMARCO  
VERIZON HAWAII INTERNATIONAL,  
INC.  
[patrice.demarco@verizon.com](mailto:patrice.demarco@verizon.com)

MARY GARRIS  
WILTEL COMMUNICATIONS, LLC  
[mary.garris@centurylink.com](mailto:mary.garris@centurylink.com)

DEISY CARRERA  
VERIZON SELECT SERVICES, INC.  
[deisy.carrera@verizon.com](mailto:deisy.carrera@verizon.com)

KEITH CUMMINGS, VP  
VOICECOM TELECOMMUNICATIONS, LLC  
[mark@csilongwood.com](mailto:mark@csilongwood.com)

JONATHAN BARDSLEY  
WINDSTREAM COMMUNICATIONS,  
LLC  
[Karen.Rosenberger@windstream.com](mailto:Karen.Rosenberger@windstream.com)

Certificate of Service  
Page 9

MARK PAVOL  
X2COMM, INC.  
dba DC COMMUNICATIONS  
[mark@x2comm.com](mailto:mark@x2comm.com)

MARK PAVOL  
REGULATORY MANAGER  
YMAX COMMUNICATIONS CORP.  
[regulatory@ymaxcorp.com](mailto:regulatory@ymaxcorp.com)

ACCESS POINT, INC.  
[mike.winston@gtt.net](mailto:mike.winston@gtt.net)

MARK HAMILTON  
AVAYA CLOUD INC.  
[markhamilton@avaya.com](mailto:markhamilton@avaya.com)

BOOMERANG WIRELESS, LLC  
dba ENTOUCH WIRELESS  
[jrcarter@readywireless.com](mailto:jrcarter@readywireless.com)

RAYMOND VALME  
DIAL WORLD COMMUNICATIONS, LLC  
[ray@dialworldcom.com](mailto:ray@dialworldcom.com)

ANTHONY SOLOMON  
FLASH WIRELESS, LLC  
[jeff.myers@acninc.com](mailto:jeff.myers@acninc.com)

LANCE STEINHART  
GLOBAL CONNECTION INC. OF  
AMERICA  
dba STANDUP WIRELESS  
[info@telecomcounsel.com](mailto:info@telecomcounsel.com)

JOHN PRINNER  
GRANITE TELECOMMUNICATIONS, LLC  
(COR)  
[taxdept@granitenet.com](mailto:taxdept@granitenet.com)

CURTIS CHURCH  
AMERICAN BROADBAND AND  
TELECOMMUNICATIONS  
COMPANY  
[cchurch@ambt.net](mailto:cchurch@ambt.net)

BCN TELECOM, INC. (COR)  
[contact@nationwideregulatory  
compliance.com](mailto:contact@nationwideregulatorycompliance.com)

SHANE BRIDGES  
CONTROLLER  
CONSUMER CELLULAR,  
INCORPORATED  
[tax@consumercellular.com](mailto:tax@consumercellular.com)

ALISON MINEA  
DISH WIRELESS L.L.C.  
[alison.minea@dish.com](mailto:alison.minea@dish.com)

JOE TOPEL  
REGULATORY MANAGER  
FRANCE TELECOM CORPORATE  
SOLUTIONS L.L.C. (COR)  
[joe.topel@orange.com](mailto:joe.topel@orange.com)

JARAD BACKLUND  
BUSINESS CONTROLLER  
GOOGLE NORTH AMERICA INC.  
[fi-compliance@google.com](mailto:fi-compliance@google.com)

THOMAS PAOLUCCI  
CONTROLLER  
HAWAIIAN TELCOM SERVICES  
COMPANY, INC. (COR)  
[Tom.Paolucci@cinbell.com](mailto:Tom.Paolucci@cinbell.com)

HELLO MOBILE TELECOM LLC  
[req@qlinkmobile.com](mailto:req@qlinkmobile.com)

Certificate of Service  
Page 10

SAM OLAWAIYE  
INREACH INC.  
[tax.dept@garmin.com](mailto:tax.dept@garmin.com)

MASAHIRO FURUYA  
EXECUTIVE VP  
KDDI AMERICA, INC.  
[ga@kddia.com](mailto:ga@kddia.com)

AMY RAY  
METROPCS CALIFORNIA, LLC  
[Taxops@T-Mobile.com](mailto:Taxops@T-Mobile.com)

GENNARO ISABELLA  
SENIOR TAX ANALYST  
ONSTAR, LLC  
[tamika.mayes@gm.com](mailto:tamika.mayes@gm.com)

JOSE L. SOLANA  
PRESIDENT  
PINNACLE TELECOMMUNICATIONS  
GROUP, LLC  
[joe@gsaudits.com](mailto:joe@gsaudits.com)

MELISSA DRISKELL  
REGULATORY MANAGER  
PURETALK HOLDINGS, LLC  
[melissa.driskell@telrite.com](mailto:melissa.driskell@telrite.com)

PAUL LAPIER  
IM TELECOM, LLC  
dba INFINITI MOBILE  
[plapier@infinitimobile.com](mailto:plapier@infinitimobile.com)

LISA WILLIS  
K G COMMUNICATIONS, INC.  
[lisa@kgcomm.net](mailto:lisa@kgcomm.net)

LUNAR LABS, INC.  
[info@joinlunar.com](mailto:info@joinlunar.com)

MITEL CLOUD SERVICES, INC.  
(COR)  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

GLENN P. STORY  
CHIEF FINANCIAL OFFICER  
PATRIOT MOBILE, LLC  
[glenn@eoscell.com](mailto:glenn@eoscell.com)

RICHARD PELLY  
PLINTRON TECHNOLOGIES USA  
LLC  
[richardpelly@plintronamericas.com](mailto:richardpelly@plintronamericas.com)

READY WIRELESS, LLC  
dba AFFINITY CELLULAR  
dba CLUB CELLULAR  
[jrcarter@readywireless.com](mailto:jrcarter@readywireless.com)

REPUBLIC WIRELESS, INC.  
[regulatory@republicwireless.com](mailto:regulatory@republicwireless.com)

NATHAN JOHNSON  
CHIEF EXECUTIVE OFFICER  
SAGE TELECOM  
COMMUNICATIONS, LLC  
dba TRUCONNECT  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

HEATHER DOBSON  
SPECTRUM MOBILE, LLC  
[taxregulatory@charter.com](mailto:taxregulatory@charter.com)

STS MEDIA, INC.  
dba FREEDOMPOP  
[orvin@gsaudits.com](mailto:orvin@gsaudits.com)

Certificate of Service

Page 11

ENRIQUE LANDIVAR  
TELEFONICA USA, INC.  
[enrique.landivar@telefonica.com](mailto:enrique.landivar@telefonica.com)

CHRISTINA MEYERING  
TING INC.  
[cmeyering@tu cows.com](mailto:cmeyering@tu cows.com)

ELENA THOMASSON  
TEMPO TELECOM, LLC  
[elena.thomasson@birch.com](mailto:elena.thomasson@birch.com)

CHESLEY DILLION  
VP - CORP. TAX  
TRACFONE WIRELESS, INC.  
dba SAFELINK WIRELESS  
[mmontenegro@tracfone.com](mailto:mmontenegro@tracfone.com)

BETH BRANDENSTEIN  
THE PEOPLE'S OPERATOR USA, LLC  
[beth@gsaudits.com](mailto:beth@gsaudits.com)

GARY JOSEPH  
MANAGER  
WIMACTEL, INC. (COR)  
[jmackenzie@goviiz.com](mailto:jmackenzie@goviiz.com)

AMANDA GUCICH  
ROK MOBILE, INC.  
[promano@rokmobile.com](mailto:promano@rokmobile.com)

ANDREW M. LANCASTER  
MANAGER  
VIRGIN MOBILE USA, L.P.  
[andy.m.lancaster@sprint.com](mailto:andy.m.lancaster@sprint.com)

SELECTEL, INC.  
dba SELECTEL WIRELESS  
[oflaherty.matt@gmail.com](mailto:oflaherty.matt@gmail.com)

JONATHON FRANCIS  
WING TEL INC.  
[jonathon@wingalpha.com](mailto:jonathon@wingalpha.com)

DARRIN PFANNENSTIEL, ESQ.  
STREAM COMMUNICATIONS, LLC  
[darrin.pfannenstiel@streamenergy.net](mailto:darrin.pfannenstiel@streamenergy.net)

SUSAN COCKERHAM  
365 WIRELESS LLC  
[scockerham@telecompliance.net](mailto:scockerham@telecompliance.net)

TACHIBANA ENTERPRISES, LLC  
[sli@tachibana.com](mailto:sli@tachibana.com)

STEVE DELGADO  
CONSULTANT - TAX  
CELLCO PARTNERSHIP  
dba VERIZON WIRELESS  
[steve.delgado@gmail.com](mailto:steve.delgado@gmail.com)

MELISSA DRISKELL  
REGULATORY MANAGER  
TELRITE CORPORATION  
[melissa.driskell@telrite.com](mailto:melissa.driskell@telrite.com)

EILEEN BAYERS  
THE LIGHT PHONE, INC.  
[eileen@thelightphone.com](mailto:eileen@thelightphone.com)

GERALD GUARDIOLA  
CRICKET WIRELESS LLC  
[gg009y@att.com](mailto:gg009y@att.com)

Certificate of Service

Page 12

GERALD GUARDIOLA  
NEW CINGULAR WIRELESS PCS, LLC  
[gg009y@att.com](mailto:gg009y@att.com)

WENDY HEE  
PA MAKANI LLC  
dba SANDWICH ISLES WIRELESS  
[wendyh@waimana.com](mailto:wendyh@waimana.com)

ANDREW M. LANCASTER  
MANAGER  
SPRINTCOM, INC.  
dba SPRINT PCS  
[andy.m.lancaster@sprint.com](mailto:andy.m.lancaster@sprint.com)

GARY FINKEL  
ALLIANT TECHNOLOGIES, L.L.C.  
[gfinkel@allianttech.com](mailto:gfinkel@allianttech.com)

KIRK IYAMA  
COMCAST OTR1, LLC  
[kirk\\_iyama@cable.comcast.com](mailto:kirk_iyama@cable.comcast.com)

JAMES TATE  
GENERAL MANAGER  
EXCELLUS COMMUNICATIONS, LLC  
[jim.tate@seniortechllc.com](mailto:jim.tate@seniortechllc.com)

MARY T. BULEY  
SENIOR REGULATORY MANAGER  
ONVOY SPECTRUM, LLC  
[mary.buley@onvoy.com](mailto:mary.buley@onvoy.com)

ISSA ASAD  
Q LINK WIRELESS LLC  
[issa@qlinkwireless.com](mailto:issa@qlinkwireless.com)

AMY RAY  
T-MOBILE WEST LLC  
dba T-MOBILE  
[Amy.Ray@T-Mobile.com](mailto:Amy.Ray@T-Mobile.com)

GARY GRINHAM  
UVNV, INC.  
dba MINT MOBILE  
[ggrinham@ultra.me](mailto:ggrinham@ultra.me)

BLAIR ROSENTHAL  
ASSISTANT GENERAL COUNSEL  
VODAFONE US INC.  
[blair.rosenthal@vodafone.com](mailto:blair.rosenthal@vodafone.com)

STEVE DELGADO  
VISIBLE SERVICE LLC  
[steve.delgado@verizon.com](mailto:steve.delgado@verizon.com)

THOMAS SELBY, VICE  
PRESIDENT  
ATC MAKENA WWTP SERVICES  
CORP.  
[tsselby@makenagbc.com](mailto:tsselby@makenagbc.com)

JOHN WILDE  
HAWAII - AMERICAN WATER  
COMPANY (HAWAII KAI  
OPERATIONS)  
[jaclyn.nartell@amwater.com](mailto:jaclyn.nartell@amwater.com)

HAWAII - AMERICAN WATER  
COMPANY (MAUNA LANI  
OPERATIONS)  
MORIHARA LAU & FONG

Counsel for HAWAII -  
AMERICAN WATER COMPANY  
(MAUNA LANI OPERATIONS)

Certificate of Service

Page 13

ROBERT STOUT  
ACCOUNTING MGR.  
HAWAII WATER SERVICE COMPANY,  
INC. - PUKALANI WASTEWATER  
DISTRICT  
[rstout@hawaiiwaterservice.com](mailto:rstout@hawaiiwaterservice.com)

HOLLY GANDIA  
HOH UTILITIES, LLC  
[holly@mskauai.com](mailto:holly@mskauai.com)

PAULUS SUBRATA  
VICE PRESIDENT  
KAPALUA WASTE TREATMENT COMPANY  
[psubrata@mlpmaui.com](mailto:psubrata@mlpmaui.com)

JAY M. UYEDA  
VP OF DEVELOPMENT  
KAUPULEHU WASTE WATER COMPANY  
[juyeda@hualalairesort.com](mailto:juyeda@hualalairesort.com)

ROBERT STOUT  
KEAUHOU COMMUNITY SERVICES, INC.  
[Rstout@hawaiiwaterservice.com](mailto:Rstout@hawaiiwaterservice.com)

LINDSAY CRAWFORD  
SENIOR MANAGER OF PLANNING &  
ENGINEERING  
KUKUI'ULA SOUTH SHORE COMMUNITY  
SERVICES LLC  
[lcrawford@kukuiula.com](mailto:lcrawford@kukuiula.com)

MANELE WATER RESOURCES, LLC  
[gtokuda@pulamalani.com](mailto:gtokuda@pulamalani.com)

LISA M. MARSH  
MOSCO, INC.  
[tsvetin@molokairanch.com](mailto:tsvetin@molokairanch.com)

JOSEPH GIANNINI  
DIRECTOR-HOSPITALITY  
ACCOUNTING  
TURTLE BAY WASTEWATER  
TREATMENT, LLC  
[jgiannini@revantage.com](mailto:jgiannini@revantage.com)

ROBERT STOUT  
ACCOUNTING MGR.  
WAIKOLOA SANITARY SEWER  
COMPANY, INC.  
dba WEST HAWAII SEWER  
COMPANY  
[Rstout@hawaiiwaterservice.com](mailto:Rstout@hawaiiwaterservice.com)

CANDICE MEYER  
WAIMEA WASTEWATER COMPANY,  
INC.  
[mey.c@pri-hi.com](mailto:mey.c@pri-hi.com)

JOHN K. NEWTON  
AQUA PUHI, LLC  
dba PUHI SEWER & WATER  
COMPANY  
[pswmail@aquengineers.com](mailto:pswmail@aquengineers.com)

MITCH SILVER  
KALAELOA WATER CO., LLC  
[alex.dosen@huntcompanies.com](mailto:alex.dosen@huntcompanies.com)

ROBERT STOUT  
ACCOUNTING MANAGER  
KONA WATER SERVICE COMPANY,  
INC.  
[Rstout@hawaiiwaterservice.com](mailto:Rstout@hawaiiwaterservice.com)

Certificate of Service  
Page 14

BRAD SUIZU  
SECRETARY & MANAGER  
PRINCEVILLE UTILITIES COMPANY,  
INC.  
[bsuizu@princeville.com](mailto:bsuizu@princeville.com)

SHARI SAKAMOTO  
PUNALU'U WATER & SANITATION  
CORP.  
[shari.sakamoto@robertshawaii.com](mailto:shari.sakamoto@robertshawaii.com)

KISAN JO  
SOUTH KOHALA WATER CORPORATION  
[d.hwang@princehawaii.com](mailto:d.hwang@princehawaii.com)

ROBERT STOUT  
ACCOUNTING MANAGER  
WAIKOLOA RESORT UTILITIES, INC.  
dba WEST HAWAII UTILITY COMPANY  
[Rstout@hawaiiwaterservice.com](mailto:Rstout@hawaiiwaterservice.com)

OLIVIA MAKI  
HANA WATER SYSTEMS, LLC - SOUTH  
[omaki@biologicalcapital.com](mailto:omaki@biologicalcapital.com)

OLIVIA MAKI  
HANA WATERSYSTEMS, LLC - NORTH  
[omaki@biologicalcapital.com](mailto:omaki@biologicalcapital.com)

ROBERT STOUT  
ACCOUNTING MANAGER  
HAWAII WATER SERVICE COMPANY,  
INC. - KAA NAPALI OPERATION  
[Rstout@hawaiiwaterservice.com](mailto:Rstout@hawaiiwaterservice.com)

KATHERINE DRAGO  
PRESIDENT  
HAWAIIAN BEACHES WATER COMPANY,  
INC.  
[kateprescott78@hotmail.com](mailto:kateprescott78@hotmail.com)

PAULUS SUBRATA  
VICE PRESIDENT  
KAPALUA WATER COMPANY  
[psubrata@mlpmaui.com](mailto:psubrata@mlpmaui.com)

JAY M. UYEDA  
VP OF DEVELOPMENT  
KAUPULEHU WATER COMPANY  
[juyeda@hualairesort.com](mailto:juyeda@hualairesort.com)

JOHN R. ORD  
CHIEF FINANCIAL OFFICER  
KEALIA WATER COMPANY  
HOLDINGS LLC  
[kealiamail@aquaeengineers.com](mailto:kealiamail@aquaeengineers.com)

TOM HITCH  
PRESIDENT  
KILAUEA IRRIGATION CO.,  
INC.  
[tomahitch@earthlink.net](mailto:tomahitch@earthlink.net)

WILLIAM L. MOORE  
KRWC CORP. - KOHALA RANCH  
WATER COMPANY  
[billmoore@hawaii.rr.com](mailto:billmoore@hawaii.rr.com)

LANCE K. PAGADOR  
LAIE WATER COMPANY, INC.  
[pagadorl@hawaiireserves.com](mailto:pagadorl@hawaiireserves.com)

GARRET TOKUDA  
LANAI WATER CO., INC.  
[gtokuda@pulamalani.com](mailto:gtokuda@pulamalani.com)

GLENN TREMBLE  
MANAGER  
LAUNIUPOKO IRRIGATION  
COMPANY, INC.  
[glenn@westmauiland.com](mailto:glenn@westmauiland.com)

Certificate of Service  
Page 15

GLENN TREMBEL  
VP OPERATIONS  
LAUNIUPOKO WATER COMPANY, INC.  
[glenn@westmauiland.com](mailto:glenn@westmauiland.com)

LISA M. MARSH  
CONTROLLER  
MOLOKAI PUBLIC UTILITIES, INC.  
[tsvetin@molokairanch.com](mailto:tsvetin@molokairanch.com)

TAYLOR MOWER  
NORTH SHORE WATER COMPANY, LLC  
[tmower@kennedywilson.com](mailto:tmower@kennedywilson.com)

GLENN TREMBLE  
VP OPERATIONS MANAGER  
LOWALU WATER COMPANY, INC.  
[glenn@westmauiland.com](mailto:glenn@westmauiland.com)

ROBERT STOUT  
ACCOUNTING MANAGER  
WAIKOLOA WATER COMPANY, INC.  
dba WEST HAWAII WATER COMPANY  
[Rstout@hawaiiwaterservice.com](mailto:Rstout@hawaiiwaterservice.com)

LISA M. MARSH  
WAI'OLA O MOLOKAI, INC.  
[tsvetin@molokairanch.com](mailto:tsvetin@molokairanch.com)

ROBERT E. STRAND, ESQ.  
CARLSMITH BALL LLP  
[rstrand@carlsmith.com](mailto:rstrand@carlsmith.com)

PETER Y. KIKUTA  
THOMAS W. WILLIAMS  
GOODSILL ANDERSON QUINN & STIFEL  
LLP  
[pkikuta@goodsill.com](mailto:pkikuta@goodsill.com)  
[twilliams@goodsill.com](mailto:twilliams@goodsill.com)

BRUCE NAKAMURA  
JOSEPH A. STEWART  
KOBAYASHI SUGITA & GODA  
[ban@ksglaw.com](mailto:ban@ksglaw.com)  
[jas@ksglaw.com](mailto:jas@ksglaw.com)

KRIS N. NAKAGAWA  
LIANNA FIGUEROA  
MORIHARA LAU & FONG  
[KNakagawa@moriharagroup.com](mailto:KNakagawa@moriharagroup.com)  
[lfigueroa@moriharagroup.com](mailto:lfigueroa@moriharagroup.com)

SANDRA-ANN Y.H. WONG  
ATTORNEY AT LAW, A LAW  
CORPORATION  
[sawonglaw@hawaii.rr.com](mailto:sawonglaw@hawaii.rr.com)

DOUGLAS CODIGA  
SCHLACK ITO, LLC  
[dcodiga@schlackito.com](mailto:dcodiga@schlackito.com)

PAMELA J. LARSON  
DAVID Y. NAKASHIMA  
JEFFREY T. ONO  
WATANABE ING LLP  
[PLarson@wik.com](mailto:PLarson@wik.com)  
[DNakashima@wik.com](mailto:DNakashima@wik.com)  
[JOno@wik.com](mailto:JOno@wik.com)

DEAN T. YAMAMOTO  
WIL T. YAMAMOTO  
CARLITO CALIBOSO  
YAMAMOTO CALIBOSO, LLLC  
[DYamamoto@ychawaii.com](mailto:DYamamoto@ychawaii.com)  
[WYamamoto@ychawaii.com](mailto:WYamamoto@ychawaii.com)  
[CCaliboso@ychawaii.com](mailto:CCaliboso@ychawaii.com)



FILED

2020 May 04 AM 11:50

PUBLIC UTILITIES  
COMMISSION

The foregoing document was electronically filed with the State of Hawaii Public Utilities Commission's Document Management System (DMS).