

PUBLIC NOTICE OF COPPER RETIREMENT UNDER RULE 51.333

Locations Served by the Alakea Central Office

Impacted by the Construction of the Skyline Rail System

September 22, 2023

Carrier: Hawaiian Telcom, Inc., 1177 Bishop Street, Honolulu, HI 96813

Contact: For additional information on these planned network changes, please contact:

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Implementation Date: On or after January 15, 2024

Planned Network Changes will occur at selected locations in the following wire center in Hawaii:

Hawaiian Telcom Wire Center	Address	CLLI
Alakea Central Office	1177 Bishop Street Honolulu HI 96813	HNLLHICO

Exhibit A to this copper retirement provides information about the specific range of addresses and streets in the wire center serving area at which copper network facilities will be retired. Exhibit A may also be viewed on Hawaiian Telcom's website at

<https://www.hawaiiantel.com/wholesale/Wholesale/Resources/Documentation>.

Description of the Planned Network Change(s):

Due to the planned construction activities currently underway by the Honolulu Authority for Rapid Transportation (HART) for segments of the Skyline rail system, Hawaiian Telcom intends to retire copper facilities at specified locations served by the Alakea Central Office. Hawaiian Telcom has deployed or plans to deploy an overlay fiber-to-the-premises network in the locations listed in Exhibit A and intends to provide services over a fiber network infrastructure. Copper is increasingly becoming more difficult and expensive to maintain as manufacturers migrate away from this older technology making spare parts difficult to find with long lead times. Cost effective fiber solutions provide customers with better resiliency and expanded capabilities to accommodate growing bandwidth demands for their home or business. Furthermore, Hawaiian Telcom's fiber-delivered broadband services are at least 100 times

more efficient on a kilowatt hour (kWh) per gigabyte basis than Hawaiian Telcom's copper-delivered broadband services.

Description of reasonably foreseeable impact(s) of the planned change(s):

After the Implementation Date listed above, Hawaiian Telcom will: (1) no longer offer services over copper facilities; and (2) cease maintaining the copper facilities.

To help ensure an orderly transition, Hawaiian Telcom may require customers and interconnecting entities to migrate services off copper facilities well before the copper retirement Implementation Date.

Description of any changes in prices, terms, or conditions that will accompany the planned change(s):

As a general matter, the retirement of copper facilities will not result in changes to rates, terms, and conditions in cases where the affected service is converted to a like-for-like service that is available on fiber facilities. Interconnecting entities, however, should review the applicable tariff or agreement for certain terms that may apply specifically in cases where the service is provisioned on fiber. In cases where interconnecting entities elect to replace the affected service with an alternative service that Hawaiian Telcom offers on fiber facilities, the rates, terms and conditions will be as set forth in the tariff and/or its associated Service and Rate Guide or agreement under which Hawaiian Telcom offers the replacement service that the interconnecting entity selects.

A copy of this notice can also be found online at www.hawaiiantel.com/networkdisclosures.

Exhibit A

COPPER RETIREMENT – ALAKEA CENTRAL OFFICE

The copper facilities associated with the following addresses served by Hawaiian Telcom's Alakea Central Office located at 1177 Bishop Street, Honolulu, HI 96813 (CLLI: HNLLHICO) will be retired:

Community	Street	Address Number
Alakea	Alakea Street	707
Alakea	Richards Street	700
Alakea	Halekauwila Street	500 through 599
Alakea	South Street	500 through 598 Even Only