

CONNECTING VIA ETHERNET

The **Zyxel XMG 3512 Gateway** has four 10/1000 Ethernet ports for directly connecting computers or devices (see Figure 7). Follow these steps to connect directly to the gateway using an Ethernet cable:

- 1. Connect one end of the Ethernet cable to any of the available LOCAL ETHERNET ports on the back of the wireless gateway.
- 2. Connect the other end of the Ethernet cable to the Ethernet port on your computer or other Ethernet capable device.

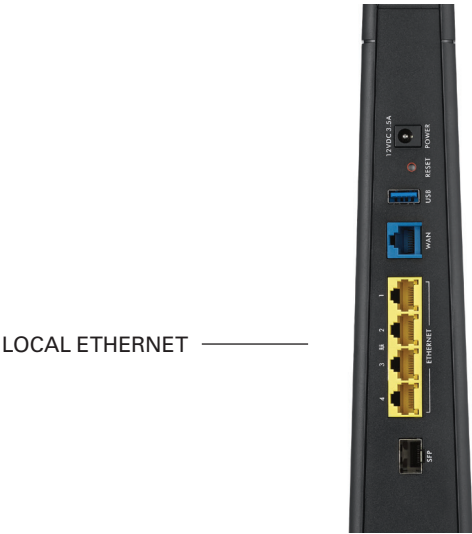


Figure 7

TO PERFORM A RESET

To restore default factory settings, you can reset the Zyxel XMG 3512 Gateway. The SSID, Custom System Password, and Wireless Password will be restored to the original settings found on the back of the Gateway (see Figure 1). To perform a reset, press and hold the reset button on the back of the unit for 10 seconds.

CONTACT US

If you need assistance with your Zyxel XMG 3512 Gateway or if you have questions about Hawaiian Telcom Services please call 643-4888.



Hawaiian Telcom
High-Speed Internet Access

The **Zyxel XMG3512 Gateway** provides your High-Speed Internet access. It also acts as an advanced gateway which lets you connect your home-networked devices wirelessly or via one of four 10/1000 Ethernet ports.

The Zyxel XMG3512 Gateway is set to default security settings when shipped. Your Hawaiian Telcom Technician will assist you in setting your custom Wireless Network ID and changing the default password. If you forget your password or need to reset the unit to factory settings, the following information will assist you in reconfiguring the Wireless Access.

The default network names (labeled “WiFi Network Name 2.4 GHz” and “WiFi Network Name 5GHz”) and password (labeled “WiFi Password”) are located on the Zyxel label on the side of your Wireless Gateway (see Figure 1).



Figure 1

ACCESSING THE USER INTERFACE

The Zyxel XMG 3512 Gateway is configurable via web browser to allow for customized settings and control. There are 2 Wireless Bands on your Zyxel XMG 3512 Gateway, 2.4 GHz and 5GHz. Each must be configured separately.

To launch the Zyxel XMG 3512 Gateway interface, access the **Home** page of the gateway by entering the following URL into a compatible browser on the computer connected to the gateway: <http://192.168.200.1>



Figure 2

The **Home** page will then appear (see Figure 2).

You can also access these features with the ConnectCaddy app for your smartphone. Download the app from the app store on your Android or iOS device.

CUSTOMIZING YOUR WIRELESS NETWORK

There are 2 Wireless Bands on your Zyxel XMG 3512 Gateway, 2.4 GHz and 5GHz. Each must be configured separately.

Renaming your Wireless Network

To customize your Wireless Network Name (SSID), see instructions below.

Steps:

1. From the **Home** page, go to **Network Settings** at the bottom of the screen.
2. Click on **Wireless** (See Figure 3).

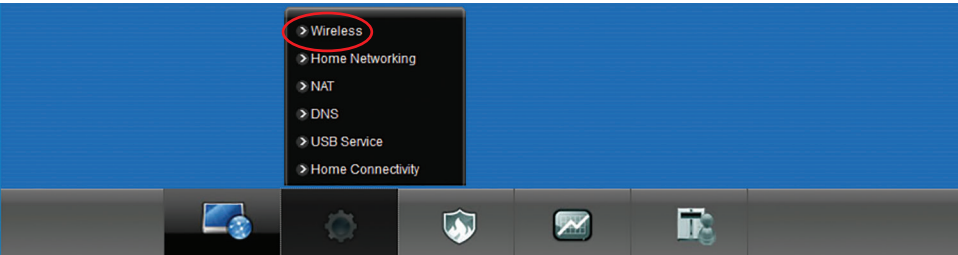


Figure 3

3. Choose a **Band** you would like to rename: 2.4 GHz or 5 GHz (see Figure 4).

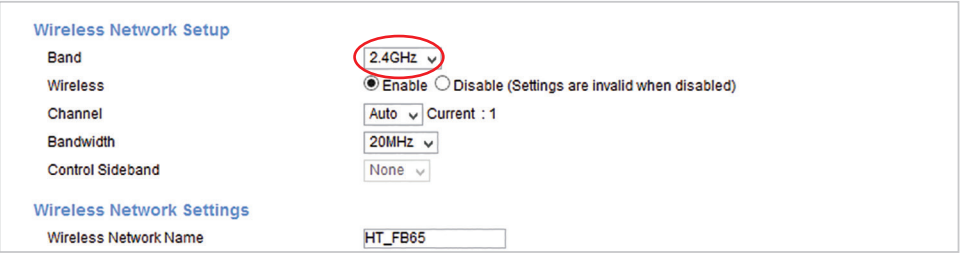


Figure 4

4. Under **Wireless Network Name**, rename the Wireless Network (see Figure 5).

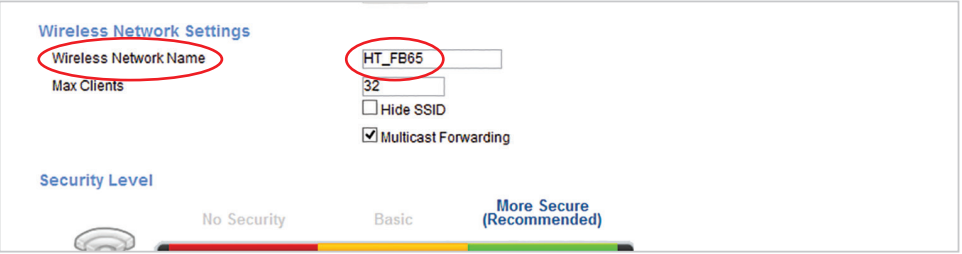


Figure 5

5. Click **Apply**.

Setting a Custom Wireless Password

To customize your Wireless Password, see instructions below. If you choose not to customize your Wireless Password, the default Wireless Password will be used.

Steps:

1. From the **Home** page, go to **Network Settings** at the bottom of the screen.
2. Click on **Wireless** (See Figure 3)
3. Choose a **Band** you would like to rename: 2.4 GHz or 5 GHz (see Figure 4)
4. Enter a **Password** in the Password text box (see Figure 6)

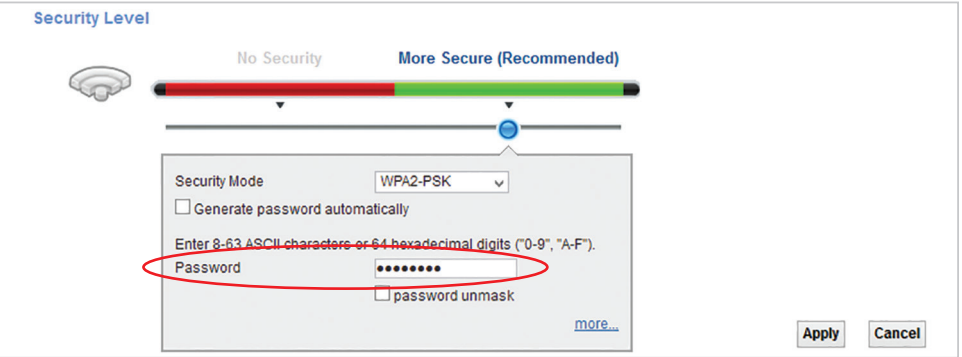


Figure 6

5. Click **Apply**.