

PUBLIC NOTICE OF COPPER RETIREMENT UNDER RULE 51.333

Selected Locations Served by the Kalaoa Central Office

January 26, 2021

Carrier: Hawaiian Telcom, Inc., 1177 Bishop Street, Honolulu, HI 96813

Contact: For additional information on these planned network changes, please contact:

Ryan Mock
Senior Manager – Network Engineering & Planning
Hawaiian Telcom, Inc.
1177 Bishop St. Suite #6
Honolulu, HI 96813
808-546-4770

Implementation Date: On or after 07/06/2021

Planned Network Changes will occur at selected locations in the following wire center area in Hawaii:

Hawaiian Telcom Wire Center	Address	CLLI
Kalaoa Central Office	73-4156 Mamalahoa Hwy, Kailua-Kona 96740	KLAOHICO

Exhibit A to this copper retirement provides information about the specific range of addresses and streets in the wire center serving area at which the copper network facilities will be retired. Exhibit A may also be viewed on Hawaiian Telcom's website at

<https://www.hawaiiantel.com/wholesale/Wholesale/Resources/Documentation>.

Description of the Planned Network Change(s):

Hawaiian Telcom intends to retire copper facilities at locations in the wire center serving area listed in the attached Exhibit A that are currently served by the Kaloko Mauka pair gain in the Kalaoa Central Office. Hawaiian Telcom has deployed its fiber network infrastructure in the locations listed in Exhibit A and intends to provide services over a fiber to these locations. Updating Hawaiian Telcom's network from copper to fiber benefits customers because of fiber's resiliency and reliability, especially in inclement weather. Fiber also provides customers with expanded capabilities to accommodate growing bandwidth demands for their home or business.

Description of reasonably foreseeable impact(s) of the planned change(s):

After the retirement of the copper facilities, Hawaiian Telcom will: (1) no longer offer services over copper facilities; and (2) cease maintaining the copper facilities.

Description of any changes in prices, terms, or conditions that will accompany the planned change(s):

As a general matter, the retirement of copper facilities will not result in changes to rates, terms, and conditions in cases where the affected service is converted to a like-for-like service that is available on fiber facilities. Interconnecting entities, however, should review the applicable tariff or agreement for

certain terms that may apply specifically in cases where the service is provisioned on fiber. In cases where interconnecting entities elect to replace the affected service with an alternative service that Hawaiian Telcom offers on fiber facilities, the rates, terms and conditions will be as set forth in the tariff and its associated Rate Guide or agreement under which Hawaiian Telcom offers the replacement service that the interconnecting entity selects. To help ensure an orderly transition, Hawaiian Telcom may require customers and interconnecting entities to migrate services off copper facilities well before the copper retirement implementation date.

A copy of this notice can also be found online at www.hawaiiantel.com/networkdisclosures.

EXHIBIT A

Copper Retirement Notice – Kalaoa Central Office

**The copper facilities associated with the following addresses served by
Hawaiian Telcom's wire center located at 73-4156 Mamalahoa Hwy, Kailua-Kona 96740;
CLLI: KLAOHICO**

Community	Street	Address Number
Kalaoa	Huehue St.	73-4283 through 73-4417-A
Kalaoa	Keanaaaina St.	73-4326 through 73-4407
Kalaoa	Kapehe St.	73-4359 through 73-4394
Kalaoa	Haleamaui St.	73-4274 through 73-4387
Kalaoa	Makahi St.	73-4365 through 73-4395
Kalaoa	Kaloko Loa Pl.	73-4574 through 73-4610
Kalaoa	Ala Imi Loa Pl.	73-1643
Kalaoa	Hookele St.	73-1470 through 73-1496
Kalaoa	Kaloko Dr.	73-1515 through 73-2597
Kalaoa	Hao St.	73-1620 through 73-1962