

MANAGED SECURITY SERVICES

HELPING TO IMPROVE AND MAINTAIN YOUR SECURITY POSTURE

Hawaiian Telcom's Managed Security Services provide a comprehensive solution for your IT security requirements. Our core services ensure your network is protected 24x7 and features programs designed to help you meet your compliance obligations. By leveraging Hawai'ian Telcom's Managed Security Services, you'll be working closely with some of Hawaii's top security professionals whose job is to keep abreast of the latest threats. As your trusted advisors, we'll keep you informed of the latest threats and how best to reduce the exposure of your critical business systems.

Key Services

Security Monitoring & Management

Our core security service includes a managed SIEM and SOC solution for 24x7 monitoring and analysis of your network and systems to ensure that your company is staying ahead of threats.

Services include:

- 24x7 support and escalation for security events
- Monitoring, analysis, and response to cyber security threats
- Asset discovery to determine what is connected to the network
- Quarterly vulnerability scanning and prioritized remediation steps
- Fully managed IDS, SIEM & Log Management
- Compliance support via continuous monitoring, log storage, and reports

Planning & Assessments

Our experts can help ready your company so that you are prepared for possible security threats.

Services include:

- Services assessments
- Penetration testing
- InfoSec Program Development
- Employee Security Awareness Training

Threat Response

Even with diligent planning and monitoring, security incidents can still happen. We can help diagnose and troubleshoot security threats that target your company.

Services include:

- Incident Response
- Forensic Analysis

Helping Hawaii Businesses Thrive

As Hawaii's premier telecommunications and technology provider, we understand the unique challenges local businesses face.

Our Managed Network Services are built to deliver not just technical excellence, but also the peace of mind that comes with partnering with a team rooted in the community. With Hawai'ian Telcom, you gain a partner committed to your long-term success, offering solutions that are as innovative as they are dependable.



Why choose Hawaiian Telcom?



Comprehensive IT Expertise

From network optimization to system management, our certified professionals bring deep technical knowledge and industry best practices to every solution, reducing complexity and enhancing efficiency.



Proactive System Management

Our 24/7 Network Operations Center (NOC) monitors your infrastructure in real-time, identifying and resolving issues before they impact your business. We leverage advanced analytics to ensure peak performance and uptime.



Cost Predictability

Eliminate the uncertainty of IT costs with our subscription-based model. Get enterprise-grade services at a manageable, transparent price, tailored to your budget.



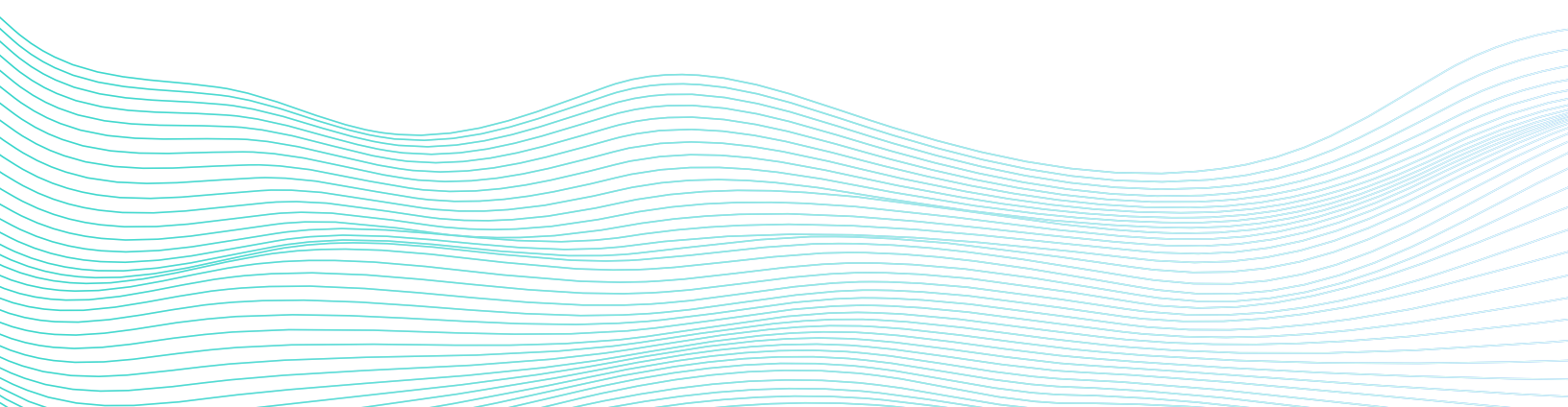
End-to-End Support

We handle everything—hardware, software, security, and beyond—delivering a single point of contact for all your managed service needs, backed by our local Hawaii-based team.



Tailored Scalability

Our MSS adapts to your business needs, providing flexible support that grows with you—whether you're expanding locations, adopting new technologies, or streamlining operations.



Benefits of Partnering with Us

Enhanced Efficiency

Free your team from IT burdens and let us handle the heavy lifting, so you can focus on growth and innovation.

Unmatched Reliability

Our proven track record and local presence ensure consistent, high-quality service you can count on.

Future-Ready Technology

Stay ahead of the curve with access to cutting-edge tools and strategies, managed by experts who anticipate your needs.