



PUBLIC NOTICE OF COPPER RETIREMENT UNDER RULE 51.333

All Locations Served on the island of Hawaii

Notice Issue Date: March 25, 2026

Carrier: Hawaiian Telcom, Inc., 1177 Bishop Street, Honolulu, HI 96813

Contact: Jason Thune
Vice President – Fiber Strategy & Deployment
Hawaiian Telcom, Inc.
1177 Bishop St. Suite #17
Honolulu, HI 96813

Implementation Date: On or after **June 25, 2026**

Network Change Summary:

Planned Network Changes will occur at all locations within the island of Hawaii, HI:

Hawaiian Telcom Wire Center	Address	CLLI
Hilo Central Office	161 Konoole St, Hilo, HI 96720	HILOHIMN
Kawailani Central Office	440 W Kawailani St, Hilo, HI 96720	KWLNHICO
Keaau Central Office	16-793 Milo St, Keaau, HI	KEAUHICO
Pahoa Central Office	15-2904 Pahoa Village Rd, Pahoa, HI	PHOAHICO
Mountain View Central Office	18-1361 Nichols Rd, Mountain View, HI	MTVWHICO
Volcano Central Office	19-3980 Old Volcano Rd, Volcano, HI	VOLCHICO
Pahala Central Office	96-3218 Maile St, Pahala, HI	PHLAHICO
Naalehu Central Office	95-5670 Mamalahoa Hwy, Naalehu, HI	NLHUHICO
Honaunau Central Office	84-5022 Mamalahoa Hwy, Honaunau, HI	HNAUHICO
Kealahou Central Office	81-6382 Mamalahoa Hwy, Kealahou, HI	KLKKHICO
Keauhou Central Office	78-981 Kalelei St, Keauhou, HI	KHOUHICO
Kona Central Office	74-5547 Palani Rd, Kailua Kona, HI	KONAHICO
Waikoloa Central Office	68-1760 Pua Melia St, Waikoloa, HI	WKLOHICO
Anaehoomalu Central Office	69-191 Waikoloa Beach Dr, Waikoloa, HI	AHMLHIQA
Kawaihae Central Office	62-3440 Queen Kaahumanu Hwy, Kamuela, HI	KHAEHICO
Kamuela Central Office	64-1024 Mamalahoa Hwy, Kamuela, HI	KMLAHICO
Kohala Central Office	54-3855 Akoni Pule Hwy, Hawi, HI	KHLAHICO
Honokaa Central Office	45-500 Ilima St, Honokaa, HI	HNKAHICO
Paauilo Central Office	43-1451 Hauola Rd, Paauilo, HI	PAAUHICO
Laupahoehoe Central Office	36-2288 Mamalahoa Hwy, Laupahoehoe, HI	LAUPHICO
Honomu Central Office	28-198 Honomu Rd, Honomu, HI	HNMUHICO
Kalaoa Central Office*	73-4156 Mamalahoa Hwy, Kailua Kona, HI	KLAOHICO
Papaikou Central Office**	27-272 Old Mamalahoa Hwy, Papaikou, HI	PPKUHICO

*Supersedes network change notice issued on 01/26/2021

** Supersedes network change notice issued on 07/20/2021

All of Hawaiian Telcom's copper retirement notices may be viewed on Hawaiian Telcom's website at <https://www.hawaiiantel.com/wholesale/Wholesale/Resources/Documentation>.

Description of the Planned Network Change(s):

Hawaiian Telcom intends to retire its copper facilities at all locations in the wire centers listed above. Hawaiian Telcom has deployed or plans to deploy its fiber-to-the-premises network in these areas and intends to provide services over a fiber network infrastructure. Copper is more difficult and expensive to maintain as manufacturers migrate away from this older technology making spare parts difficult to procure. Cost-effective fiber solutions provide customers with better resiliency and expanded capabilities to accommodate growing bandwidth demands for their home or business.

Furthermore, Hawaiian Telcom's fiber-delivered broadband services are at least 100 times more efficient on a kilowatt hour (kWh) per gigabyte basis than Hawaiian Telcom's copper-delivered broadband services.

Description of reasonably foreseeable impact(s) of the planned change(s):

After the retirement of the copper facilities, Hawaiian Telcom will: (1) no longer offer services over copper facilities; and (2) cease maintaining the copper facilities

To help ensure an orderly transition, Hawaiian Telcom may require customers and interconnecting entities to migrate services off copper facilities well before the copper retirement implementation date.

A copy of this notice can also be found online at www.hawaiiantel.com/networkdisclosures.