



PUBLIC NOTICE OF COPPER RETIREMENT UNDER RULE 51.333(g)(2)

Waialua Central Office Copper Retirement **Impacted by Kona Low Storms**

Notice Issue Date: April 13, 2026

Carrier: Hawaiian Telcom, Inc., 1177 Bishop Street, Honolulu, HI 96813

Contact: Jason Thune
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Implementation Date: On or after **March 13, 2026**

Network Change Summary:

Planned Network Changes will occur at all locations served from the following wire center in Waialua, Hawaii.

Hawaiian Telcom Wire Center	Address	CLLI
Waialua Central Office	66-373 Waialua Beach Rd, Waialua, HI	WLUAHICO

All of Hawaiian Telcom's copper retirement notices may be viewed on Hawaiian Telcom's website at <https://www.hawaiiantel.com/wholesale/Wholesale/Resources/Documentation>.

Description of the Planned Network Change(s):

Hawaiian Telcom Inc. ("HTI" or "Company") is providing notice that it is retiring metallic copper feeder facilities to specific distribution areas ("DA") on the island of Oahu due to Kona low storms ("Kona Lows") that destroyed telephone facilities in the Waialua Central Office located at the address above.

As a result of the Kona Lows, HTI invoked its disaster recovery plan on March 13, 2026. After field assessment HTI determined that copper facilities in the Waialua Central Office serving areas were significantly or irreparably damaged. Therefore, HTI decided to replace all damaged copper facilities with new fiber-based technology. HTI has been able to restore service temporarily on some facilities that survived and at the same time is working as quickly as possible to build the new fiber-based technology as a permanent replacement.

With respect to Waialua Central Office, this filing will supersede the copper retirement notice for the Waialua Central Office that was listed on HTI's website on March 25, 2026.

HTI will also be filing to decommission the Waialua Central office switch in conjunction with this filing.

Description of reasonably foreseeable impact(s) of the planned change(s):

After the retirement of the copper facilities, Hawaiian Telcom will: (1) no longer offer services over copper facilities; and (2) cease maintaining the copper facilities

All existing services will be transferred to the fiber platform once completed.

A copy of this notice can also be found online at www.hawaiiantel.com/networkdisclosures.