

# Business VoIP

## Business Voice Essentials



### Enterprise-Grade Communications on Any Budget

Business Voice Essentials from Hawaiian Telcom combines all the features of an enterprise-grade calling service with the flexibility and scalability to meet the needs of your growing business. Business Voice Essentials enables customers to improve productivity, efficiency, and collaboration with next-generation technology. Whether you're a start-up business or a large enterprise, Hawaiian Telcom has a cloud-based voice application to help your business succeed.

### Transform the way you do business

#### ✓ Gain a competitive edge

- Enterprise-grade calling and features at an affordable price.
- Customized call routing to enhance your customer's experience.
- Emergency routing and other disaster recovery tools ensure automatic business continuity.

#### ✓ Flexible, scalable and on demand

- Easily deploy technology enhancement and new features.
- Delivers the most important calls wherever users are located.
- Multiple delivery model options.

#### ✓ Easy to use, simple to manage

- One vendor for your business' unified communications and collaboration.
- Simple web-based user and administrator portal.
- Consolidate multiple locations into a single virtual office.

#### ✓ Deployment & Support

- Dedicated Coordinator for implementation.
- Work with our experts on customized provisioning for your business.
- Includes moves, adds, changes, and disconnects.
- Network monitoring 24/7 by Hawaiian Telcom Network Center.

## Premium Applications

Business Voice Essentials offers a wide variety of premium applications that boost productivity and enable your business to handle calls more efficiently. These features and applications include:

- Webex application - soft phone, messaging/presence, and video conferencing all within a single application. *(Certain features may require a license upgrade)*
- Extension dialing across all locations.
- Outlook and mobile integration.
- Find Me/Follow Me – When you receive a call, you can ring up to 10 numbers simultaneously.
- Nationwide domestic long distance included.
- Virtual auto attendants.



## Best-of-Breed Equipment

Poly desktop and conference phones integrate into your existing environment with support for VLANs and existing wiring.



Contact us for a consultation  
at [hawaiiintel.com/business](http://hawaiiintel.com/business).