

PUBLIC NOTICE OF COPPER RETIREMENT UNDER RULE 51.333

All Locations Served by the Kakaako Central Office

January 15, 2026

Carrier: Hawaiian Telcom, Inc., 1177 Bishop Street, Honolulu, HI 96813

Contact: For additional information on these planned network changes, please contact:

Jason Thune

Vice President – Fiber Strategy & Deployment

Hawaiian Telcom, Inc.

1177 Bishop St. Suite #17

Honolulu, HI 96813

Implementation Date: On or after **April 15, 2026**

Planned Network Changes will occur at all locations served by the following central office in Hawaii:

Hawaiian Telcom Wire Center	Address	CLLI
Kakaako Central Office	1039 Kawaiahao St, Honolulu, HI 96814	HNLLHIXA

All of Hawaiian Telcom's copper retirement notices may be viewed on Hawaiian Telcom's website at <https://www.hawaiiantel.com/wholesale/Wholesale/Resources/Documentation>.

Description of the Planned Network Change(s):

Hawaiian Telcom intends to retire its copper facilities at all locations in the wire centers listed above. Hawaiian Telcom has deployed or plans to deploy its fiber-to-the-premises network in these areas and intends to provide services over a fiber network infrastructure. Copper is more difficult and expensive to maintain as manufacturers migrate away from this older technology making spare parts difficult to procure. Cost-effective fiber solutions provide customers with better resiliency and expanded capabilities to accommodate growing bandwidth demands for their home or business. Furthermore, Hawaiian Telcom's fiber-delivered broadband services are at least 100 times more efficient on a kilowatt hour (kWh) per gigabyte basis than Hawaiian Telcom's copper-delivered broadband services.

Description of reasonably foreseeable impact(s) of the planned change(s):

After the retirement of the copper facilities, Hawaiian Telcom will: (1) no longer offer services over copper facilities; and (2) cease maintaining the copper facilities

To help ensure an orderly transition, Hawaiian Telcom may require customers and interconnecting entities to migrate services off copper facilities well before the copper retirement implementation date.

A copy of this notice can also be found online at www.hawaiiantel.com/networkdisclosures.