

SHORT TERM PUBLIC NOTICE OF NETWORK CHANGE UNDER RULE 51.333(a)

Napili Central Office Legacy Switch Collapse

December 15, 2025

Carrier: Hawaiian Telcom, Inc., 1177 Bishop Street, Honolulu, HI 96813

Contact: For additional information on these planned network changes, please contact:

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Implementation Date: On or after 3/15/2026

Location of Planned Network Change(s):

Hawaiian Telcom Central Office	Address	CLLI
Napili Central Office	4838 Lower Honopiilani Hwy. Napili, HI 96761	NPLIHICO

Description of the Planned Network Change(s):

The Hawaiian Telcom Napili Central Office GTD-5 switches (NPLIHICORS0, NPLIHICORS1), located at 4838 Lower Honopiilani Hwy., Napili, HI 96761, will be decommissioned and removed from the network after all traffic served by these switches is migrated to and replaced by an Adtran TA5000 (NPLIHICO0DW). All traffic to be migrated includes, but is not limited to, Inter-LATA (ACCESS/FG-B-D/CLEC/IXC), Intra-LATA traffic, and local traffic. POTS, high-speed Internet and dedicated circuits to existing end users will continue.

Description of Reasonably Foreseeable Impact(s) of the Planned Change(s):

Independent LECs, CLECs, Payphone Service Providers, and Interexchange Carriers interconnection arrangements for traffic currently originating from and terminating to the Paia end office switch will be affected by the planned network change; all such connections will be migrated to the TA5000 loop carrier. Services provided by the TA5000 may be incompatible with certain end-user equipment.

A copy of this notice can also be found online at www.hawaiiantel.com/networkdisclosures.