

PUBLIC NOTICE OF COPPER RETIREMENT UNDER RULE 51.333

All Locations Served on Maui

January 15, 2026

Carrier: Hawaiian Telcom, Inc., 1177 Bishop Street, Honolulu, HI 96813

Contact: For additional information on these planned network changes, please contact:

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Hawaiian Telcom, Inc.

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Honolulu, HI 96813

Implementation Date: On or after **April 15, 2026**

Planned Network Changes will occur at all locations within the island of Maui, Hawaii:

Hawaiian Telcom Wire Center	Address	CLLI
Napili Central Office	4838 Lower Honoapiilani Rd, Lahaina, HI 96761	NPLIHICO
Wailuku Central Office	60 S. Church St, Wailuku, HI 96793	WLKUHIMN
Kahului Central Office	310 S Puunene Ave, Kahului, HI 96732	KLUIHICO
Haiku Central Office	805 Haiku Rd, Haiku, HI 96708	HAKUHICO
Hana Central Office	5120 Hana Hwy, Hana, HI 96713	HANAHICO
Kihei Central Office	210 Halona St, Kihei, HI 96753	KIHEHICO
Paia Central Office	542 Baldwin Ave, Paia, HI 96779	PAIAHICO
Kula Central Office*	6530 Kula Hwy, Kula, HI 96790	KULAHICO
Lahaina Central Office*	147 Dickenson St, Lahaina, HI 96761	LHNAHICO
Makawao Central Office*	24 Olinda Rd, Makawao, HI 96768	MKWOHICO

*Supersedes network change notice issued on January 23, 2024.

All of Hawaiian Telcom's copper retirement notices may be viewed on Hawaiian Telcom's website at <https://www.hawaiiantel.com/wholesale/Wholesale/Resources/Documentation>.

Description of the Planned Network Change(s):

Hawaiian Telcom intends to retire its copper facilities at all locations in the wire centers listed above. Hawaiian Telcom has deployed or plans to deploy its fiber-to-the-premises network in these areas and intends to provide services over a fiber network infrastructure. Copper is more difficult and expensive to maintain as manufacturers migrate away from this older technology making spare parts difficult to procure. Cost-effective fiber solutions provide customers with better resiliency and expanded capabilities to accommodate growing bandwidth demands for their home or business. Furthermore, Hawaiian Telcom's fiber-delivered broadband services are at least 100 times more efficient on a kilowatt hour (kWh) per gigabyte basis than Hawaiian Telcom's copper-delivered broadband services.

Description of reasonably foreseeable impact(s) of the planned change(s):

After the retirement of the copper facilities, Hawaiian Telcom will: (1) no longer offer services over copper facilities; and (2) cease maintaining the copper facilities

To help ensure an orderly transition, Hawaiian Telcom may require customers and interconnecting entities to migrate services off copper facilities well before the copper retirement implementation date.

A copy of this notice can also be found online at www.hawaiiantel.com/networkdisclosures.