

For Immediate Release

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Hawaiian Telcom Announces Plans to Complete Fiber Expansion on Kaua'i Garden Island to be third island fully-enabled with fiber infrastructure

Kaua'i, Hawai'i (August 22, 2024) – Hawaiian Telcom announced today that it will complete its fiber infrastructure expansion on Kaua'i at the end of this year

"Keālia (96751) and Lāwa'i (96765) were the first two zip codes in the state that Hawaiian Telcom completely enabled with fiber in 2022," said Hawaiian Telcom President Su Shin. "Today more than half of Kaua'i's residents and businesses have access to our fiber infrastructure, and our team is working hard to enable the rest of the island by the end of the year."

Hawaiian Telcom's fiber infrastructure enables access to its 100% fiber internet service Fioptics with the state's fastest upload speed, now 600 Megabits per second, and its next-generation TV service Fioptics+. Fioptics+ TV was recently approved by the state Department of Commerce and Consumer Affairs, and became available to Kaua'i households on August 5, 2024, the first competition for TV service on Kaua'i in 30 years.

"Improved access to online information and services remains a growing need throughout our state, especially in our rural community here on Kaua'i. We are grateful to Hawaiian Telcom for being part of the solution to address these concerns," said Mayor Derek S.K. Kawakami. "Hawaiian Telcom's efforts to expand its fiber network will improve digital access for our residents, and it is a huge step towards updating our island's broadband infrastructure and capabilities."

Since 2010, Hawaiian Telcom has invested more than \$1 billion to expand and support its network to serve its customers.

Fioptics+ transforms a TV into a multi-functional entertainment hub, combining traditional TV service with the streaming services you subscribe to on one platform. New customers can receive the first month of Fioptics+ for free when bundling 600 Mbps fiber internet and Fioptics+ TV for \$49.99. For more information, prospective and existing customers may visit hawaiiantel.com/fiopticsplus or call Hawaiian Telcom at 808-643-3456.

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## About Hawaiian Telcom

Established by King David Kalākaua in 1883, Hawaiian Telcom, a locally managed legacy company, has served Hawai'is telecommunications needs for over 140 years. Headquartered in Honolulu, Hawai'ian Telcom delivers communications solutions, including high-speed internet, video, voice, data network solutions and security, managed and cloud services to residential, business and wholesale customers over its statewide future-proof fiber network. Hawaiian Telcom has expanded the possibilities of community connectivity, offering the fastest, most reliable connection available through its resilient, weather-proof fiber network.

Hawaiian Telcom has made a significant investment in the state, from building local infrastructure, including laying new undersea cables across the Pacific to Asia, to making strides in closing the digital divide by expanding its services statewide and supporting local organizations with programs focused on digital equity. Since 2017, between grants and sponsorships, Hawaiian Telcom has given more than \$5.5 million to support nonprofits and charitable initiatives across Hawai'i. For more information, visit <a href="Hawaiiantel.com">Hawaiiantel.com</a>.