

## Sequential Ring (Find-Me-Follow-Me)

Sequential Ring allows you to sequentially ring up to 5 locations in addition to the base location for a specified number of rings. If none of the numbers in the sequence answer, the caller is directed to Voicemail.

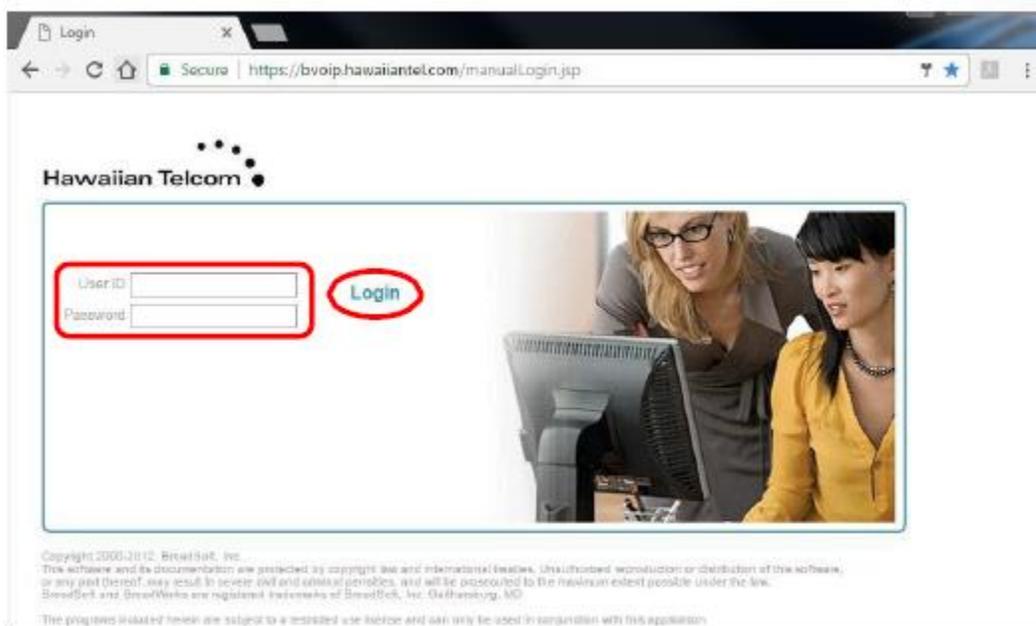
The caller has the option to terminate the Sequential Ring service by pushing the # key. (The caller hears a comfort message every 20 seconds during the ring sequence and is informed of the # key function). The call is then immediately forwarded to Voicemail.

Using any type of browser, please navigate to the link listed below.

<https://bvoip.hawaiiantel.com>

You will be presented with the standard login screen. Enter your Web Portal User ID and Password. Your User ID is your 10-digit telephone followed by @voip.hawaiiantel.net (ex. [8087776499@voip.hawaiiantel.net](mailto:8087776499@voip.hawaiiantel.net)). Your default password is Aloha-1.

The User ID and Password are case sensitive.



Then click, **Login**.

Once logged in, you will be presented with your Profile home screen and the Broadsoft Call Manager window.

Welcome Heidi Toomalatai [Logout]

Options:

- Profile
- Incoming Calls
- Outgoing Calls
- Call Control
- Client Applications
- Messaging
- Utilities

### Profile

**Basic**

**Profile**  
Display and configure profile information such as your name, department and address.

**Addresses**  
Addresses allows you to view and maintain your phone numbers and other identities that are used to make and receive calls.

**Announcement Repository**  
Manage the announcements for a user

**Passwords**  
Set web access and portal passwords.

**Schedules**  
Add, modify, or remove schedules.

**Advanced**

**Call Policies**  
Configure user Call Policies

**Device Policies**  
Configure user Device Policies.

**Supervisor**  
Allows the user to manage which agents to supervise per call center.

In the *Incoming Calls* section, select **Sequential Ring**.

Hawaiian Telcom

Launch... - Help - Home

Welcome User 1 [Logout]

Options:

- Profile
- Incoming Calls
- Outgoing Calls
- Call Control
- Calling Plans
- Client Applications
- Messaging
- Meet-Me Conferencing
- Utilities

### Incoming Calls

**Basic**

**Anonymous Rejection - Off**  
Prevent a caller from reaching you when the caller has explicitly restricted his/her number.

**Calling Line ID Blocking Override - Off**  
Allows a user to override calling line identity presentation restrictions.

**Calling Name Delivery - On**  
Provides Calling Name information for external and internal callers.

**Calling Name Retrieval - Off**  
Provide a caller's name by retrieving the calling name from the network.

**Calling Number Delivery - On**  
Provides Calling Number information for external and internal callers.

**Call Forwarding Always - Off**  
Automatically forward all your incoming calls to a different phone number.

**Call Forwarding Busy - Off**  
Automatically forward your calls to a different phone number when your phone is busy.

**Call Forwarding No Answer - On**  
Automatically forward your calls to a different phone number.

**Advanced**

**Call Forwarding Selective - Off**  
Automatically forward your incoming calls to a different phone number when pre-defined criteria, such as the phone number, time of day or day of week, are met.

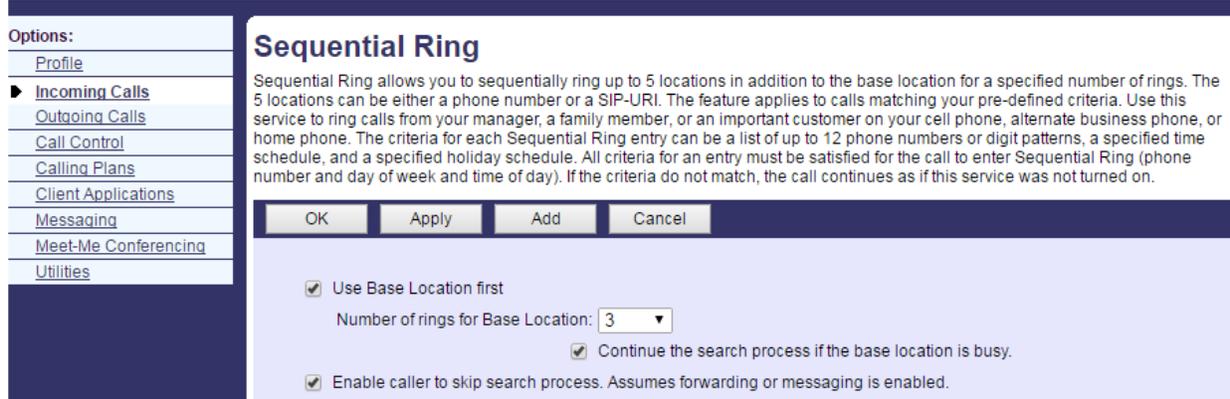
**CommPilot Express - Off**  
Manage incoming calls based on four pre-configured profiles.

**Sequential Ring - Off**  
Ring multiple phones sequentially when calls are received.

**Simultaneous Ring Personal - Off**  
Ring multiple phones simultaneously when calls are received.

In the following screen, click in the check box to the left of **Use Base Location First**. This indicates that the service will ring the base location first. Select one of the values from the drop down for **Number of Rings for Base Location**.

Click



**Options:**

- Profile
- Incoming Calls**
- Outgoing Calls
- Call Control
- Calling Plans
- Client Applications
- Messaging
- Meet-Me Conferencing
- Utilities

### Sequential Ring

Sequential Ring allows you to sequentially ring up to 5 locations in addition to the base location for a specified number of rings. The 5 locations can be either a phone number or a SIP-URI. The feature applies to calls matching your pre-defined criteria. Use this service to ring calls from your manager, a family member, or an important customer on your cell phone, alternate business phone, or home phone. The criteria for each Sequential Ring entry can be a list of up to 12 phone numbers or digit patterns, a specified time schedule, and a specified holiday schedule. All criteria for an entry must be satisfied for the call to enter Sequential Ring (phone number and day of week and time of day). If the criteria do not match, the call continues as if this service was not turned on.

OK Apply Add Cancel

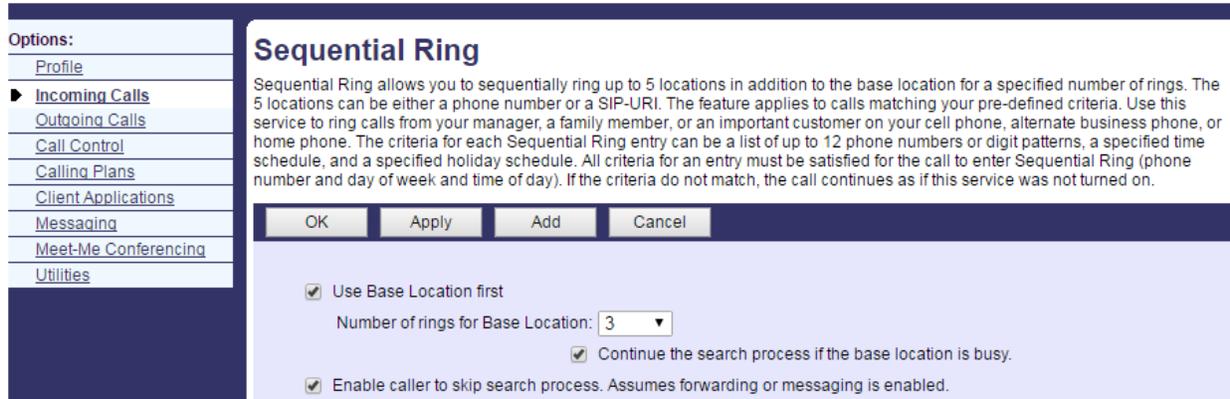
Use Base Location first  
Number of rings for Base Location: 3

Continue the search process if the base location is busy.

Enable caller to skip search process. Assumes forwarding or messaging is enabled.

Click in the check box to the left of **Continue the search process if the base location is busy**. A check in the box indicates that the service continues to search.

Click in the check box to the left of **Enable caller to skip search process**. A check in the box indicates that the caller can end the Sequential Ring service by pressing #.



**Options:**

- Profile
- Incoming Calls**
- Outgoing Calls
- Call Control
- Calling Plans
- Client Applications
- Messaging
- Meet-Me Conferencing
- Utilities

### Sequential Ring

Sequential Ring allows you to sequentially ring up to 5 locations in addition to the base location for a specified number of rings. The 5 locations can be either a phone number or a SIP-URI. The feature applies to calls matching your pre-defined criteria. Use this service to ring calls from your manager, a family member, or an important customer on your cell phone, alternate business phone, or home phone. The criteria for each Sequential Ring entry can be a list of up to 12 phone numbers or digit patterns, a specified time schedule, and a specified holiday schedule. All criteria for an entry must be satisfied for the call to enter Sequential Ring (phone number and day of week and time of day). If the criteria do not match, the call continues as if this service was not turned on.

OK Apply Add Cancel

Use Base Location first  
Number of rings for Base Location: 3

Continue the search process if the base location is busy.

Enable caller to skip search process. Assumes forwarding or messaging is enabled.

In the *Phone Number/SIP-URI* text boxes, enter up to five destinations to which you want callers to be directed, in the order in which you want the phone number to be rung.

**Note:** You are able to use extension numbers defined for you group.

Select the number of rings for that destination from the drop-down menu.

To activate an entry, in the list of entries click the **Active** check box in the row for the entry. To deactivate it, uncheck the box.

- Options:
- [Profile](#)
  - ▶ [Incoming Calls](#)
  - [Outgoing Calls](#)
  - [Call Control](#)
  - [Calling Plans](#)
  - [Client Applications](#)
  - [Messaging](#)
  - [Meet-Me Conferencing](#)
  - [Utilities](#)

## Sequential Ring

Sequential Ring allows you to sequentially ring up to 5 locations in addition to the base location for a specified number of rings. The 5 locations can be either a phone number or a SIP-URI. The feature applies to calls matching your pre-defined criteria. Use this service to ring calls from your manager, a family member, or an important customer on your cell phone, alternate business phone, or home phone. The criteria for each Sequential Ring entry can be a list of up to 12 phone numbers or digit patterns, a specified time schedule, and a specified holiday schedule. All criteria for an entry must be satisfied for the call to enter Sequential Ring (phone number and day of week and time of day). If the criteria do not match, the call continues as if this service was not turned on.

OK
Apply
Add
Cancel

Use Base Location first  
 Number of rings for Base Location:

Continue the search process if the base location is busy.

Enable caller to skip search process. Assumes forwarding or messaging is enabled.

Location	Phone Number / SIP-URI	Number of rings	Answer confirmation required
1	<input type="text" value="5551234"/>	<input type="text" value="3"/>	<input checked="" type="checkbox"/>
2	<input type="text" value="5554321"/>	<input type="text" value="3"/>	<input checked="" type="checkbox"/>
3	<input type="text" value="54321"/>	<input type="text" value="3"/>	<input checked="" type="checkbox"/>
4	<input type="text"/>	<input type="text" value="3"/>	<input type="checkbox"/>
5	<input type="text"/>	<input type="text" value="3"/>	<input type="checkbox"/>

Active	Description	Ring Sequentially	Calls from	Edit
No Entries Present				

OK
Apply
Add
Cancel

Click **OK** to save your changes.