

12/10/2008

RE: SS7 Links

Hawaiian Telcom will be terminating its SS7 STP agreement with Verisign as of 4/1/09.

If you currently have SS7 connections to Hawaiian Telcom's STP's at Waipahu and Punahou for SS7 signaling and TCAP/CLASS requirements for Hawaii traffic, then this change will not affect your SS7 signaling service.

However, if you are currently using Hawaiian Telcom's SS7 link to Verisign's STP's for any SS7 signaling requirements or TCAP/CLASS requirements, then you will need to take the following actions:

- 1) For SS7 signaling and TCAP/CLASS requirements for Hawaii traffic, you will need to either establish SS7 links to Hawaiian Telcom's STP's at Waipahu and Punahou or make arrangements with an SS7 Hub provider that does.
- 2) For SS7 signaling and TCAP/CLASS requirements for traffic going outside of Hawaii, you will need to establish SS7 links with an SS7 Hub provider that provides these services for traffic outside of Hawaii.

If the actions outlined in number 1 and 2 apply to your company, we request that you initiate these actions as quickly as possible. You will lose SS7 signaling and TCAP/CLASS capability once we terminate our agreement with Verisign and disconnect the SS7 links we have with Verisign STP's on 4/1/09. Please keep us apprised of your progress.

If you have any questions, please contact me at your earliest convenience. Thank you for your continued support and understanding.

Sincerely,

Hawaiian Telcom Wholesale Markets