

Date: July 10, 2014

Dear Customer:

The Federal Communications Commission Orders<sup>1</sup> regarding unified intercarrier compensation charges between Non-CMRS carriers and Incumbent Local Exchange Carriers (“ILECs”) requires step reductions in the reciprocal compensation rates starting July 1, 2012, and ending with bill and keep effective July 1, 2017 as the final methodology for determining compensation for local traffic exchanged between these types of carriers.

Hawaiian Telcom will draft a proposed amendment to the interconnection agreement between our companies for the limited purpose of complying with these FCC Orders, and present it to you for your consideration.

Sincerely,



Ellen Robinson  
Vice President – Wholesale Markets  
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<sup>1</sup> In the Matter of Developing a Unified Intercarrier Compensation Regime, CC Docket Nos 96-45 and 01-92; GN Docket No. 09-51; WC Docket Nos 03-109, 05-337, 07-135 and 10-90; and WT Docket No. 10-208, released November 18, 2011 (FCC 11-161), and as amended on December 23, 2011 (FCC 11-189) (the “USF/ICC Reform Order”).