

TO: All Wholesale Customers

Date: January 15, 2009

RE: BAN Field Entries on the ASR

Effective immediately, Hawaiian Telcom will no longer accept "E" as an entry in the BAN field of the ASR. Please enter the appropriate BAN. Per the Access Service Ordering Guidelines, this is a business rule. This will also minimize any billing errors or circuits being billed on the incorrect BAN.

If you have any questions, please contact your account manager.

Thank you for your cooperation.

Hawaiian Telcom Wholesale Markets