

July 16, 2010

Subject: Signal Routing Request

Dear Valued Customer:

Effective immediately, please submit the “Hawaiian Telcom Signal Routing Request” form when submitting an order for any of the following:

- 1) Establishing a new OPC/DPC route
- 2) Deleting an existing OPC/DPC route
- 3) Establishing a new point code
- 4) Deleting a new point code
- 5) Establishing a new trunk group
- 6) Disconnecting an existing trunk group

If you have any questions, please contact your account manager at your earliest convenience. Thank you for your continued support and understanding.

Sincerely,

Hawaiian Telcom Wholesale Markets