



For Immediate Release

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Copper Thieves Hit Hawaiian Telcom Cable
More than 600 Customers Potentially Impacted

Overnight thieves stole about 50 feet of Hawaiian Telcom's copper cable in an underground manhole in the Moanalua Gardens area. Thieves broke through a manhole that was welded shut to prevent copper theft, and sawed through two cables, a 1,200 pair and 600 pair cable, potentially causing telephone and internet service disruption to more than 600 Hawaiian Telcom customers.

This is the fourth time thieves have stolen copper cable from this location, despite measures to prevent theft, including welding the manholes.

Hawaiian Telcom crews are now working to replace the stolen cables by painstakingly splicing a 1,200 pair section and a 600 pair section in the manhole. This work is scheduled to be completed by the end of this week.

Hawaiian Telcom has reported this theft to the Honolulu Police Department (HPD). The thieves have not been apprehended and the case remains under investigation by HPD. Copper theft of one pound or more was established as a Class C Felony in the State of Hawai'i in 2007 to deter the growing incidents of copper theft (HRS 708-835.7).

The public is encouraged to call 911 to report suspicious activity to police or to Hawaiian Telcom security at 643-7111.

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About Hawaiian Telcom

Hawaiian Telcom Holdco, Inc., headquartered in Honolulu, is Hawai'i's leading provider of integrated communications solutions for business and residential customers. With roots in Hawai'i beginning in 1883, the Company offers a full range of services including voice, video, Internet, data, data center services including colocation and virtual private cloud,, wireless, and advanced communication and network services supported by the reach and reliability of its network and Hawai'i's only 24/7 state-of-the-art network operations center. With employees statewide sharing a commitment to innovation and a passion for delivering superior service, Hawaiian Telcom provides an Always OnSM customer experience. For more information, visit hawaiiantel.com.