



For Immediate Release

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**Hawaiian Telcom Offers Free Internet Service in Two East Hawai'i Shelters
'Lava Relief' Support Keeps Evacuees Connected to Loved Ones**

HONOLULU (May 4, 2018) – To support East Hawai'i residents who are affected by the lava eruptions, today [Hawaiian Telcom](http://hawaiiantel.com) enabled free High-Speed Internet service via WiFi at the Pāhoa Regional Community Center and Kea'au Community Center.

Both centers serve as emergency shelters for residents who were forced to evacuate their homes in Leilani Estates and Lanipuna Gardens in Puna. Pāhoa Regional Community Center is located at 15-3022 Kauhale Street and the Kea'au Community Center is at 16-186 Pili Mua Street.

"We hope this small gesture brings some comfort to those who were impacted by the lava eruptions so they can communicate with their loved ones and stay connected until it's safe for them to return to their homes," said Wallace Wong, Senior Manager – Network Operations for Hawaiian Telcom. "Our customers are more than customers to us, they are also our friends and neighbors. We're committed to this community."

In addition, at the direction of Civil Defense and in the interest of public safety and the safety of Hawaiian Telcom technicians, work in the areas affected by the lava is postponed until further notice. Hawaiian Telcom will communicate with customers to reschedule the work when it is safe to do so.

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About Hawaiian Telcom

Hawaiian Telcom (NASDAQ: HCOM), headquartered in Honolulu, is Hawai'i's technology leader, providing integrated communications, broadband, data center and entertainment solutions for business and residential customers. With roots in Hawai'i beginning in 1883, the Company offers a full range of services including Internet, video, voice, wireless, data network solutions and security, colocation, and managed and cloud services supported by the reach and reliability of its next generation fiber network and a 24/7 state-of-the-art network operations center. With employees statewide sharing a commitment to innovation and a passion for delivering superior service, Hawaiian Telcom provides an Always OnSM customer experience. For more information, visit hawaiiantel.com.