



## For Immediate Release

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### **Hawaiian Telcom to Launch Symmetrical High-Speed Internet in Hawai'i *Hawai'i's Technology Leader Adds 'Zipper Lane' for Upload Traffic***

**HONOLULU** (May 3, 2018) – Hawai'i's Technology Leader [Hawaiian Telcom](http://HawaiianTelcom.com) continues to lead the way in Internet speeds as the only local provider to offer Symmetrical High-Speed Internet tiers of 100 megabits per second (Mbps) upload / 100 Mbps download, and 300 Mbps upload / 300 Mbps download in areas in which fiber-based services are available. Symmetrical High-Speed Internet will be available starting on Monday, May 7, 2018.

Symmetrical Internet features equivalent upload and download speeds, enabling Hawai'i residents to send videos, photos and other multi-media communication as fast as they receive information with no slow-downs. Hawaiian Telcom will also boost upload speeds to 300 Mbps for its 500 Mbps and 1 gigabit per second (Gbps) tiers.

"With Symmetrical High-Speed Internet, we've added a new 'zipper lane' for traffic going out over the Internet," said Jason Thune, Director – Network Development for Hawaiian Telcom. "Our customers have more devices and in-home networking needs today and Hawaiian Telcom is Hawai'i's only mass-market provider offering symmetrical speeds to answer this growing demand for higher upload speeds."

According to the [Pew Research Center](http://PewResearchCenter.com), the average American household has five connected devices and one in five households is "hyper-connected" with 10 or more devices. Like sharing a pizza, each connected device eats up a slice of bandwidth with services like cloud applications, TV, streaming videos and gaming systems devouring the lion's share.

At \$34.95/month, 100 Mbps upload /100 Mbps download enables users to easily power through online activities such as utilizing cloud-based services, video sharing, video conferencing, streaming HD movies and high-performance multi-player real-time online gaming on more than seven devices simultaneously. To order service, visit [hawaiiantel.com](http://hawaiiantel.com) or call toll-free 643-0827.

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#### **About Hawaiian Telcom**

*Hawaiian Telcom (NASDAQ: HCOM), headquartered in Honolulu, is Hawai'i's technology leader, providing integrated communications, broadband, data center and entertainment solutions for business and residential customers. With roots in Hawai'i beginning in 1883, the Company offers a full range of services including Internet, video, voice, wireless, data network solutions and security, colocation, and managed and cloud services supported by the reach and reliability of its next generation fiber network and a 24/7 state-of-the-art network operations center. With employees statewide sharing a commitment to innovation and a passion for delivering*



*superior service, Hawaiian Telcom provides an Always On<sup>SM</sup> customer experience. For more information, visit [hawaiiantel.com](http://hawaiiantel.com).*