



## For Immediate Release

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### **Hawaiian Telcom Promotes Freeman, Nakamura and Siafuafu**

HONOLULU (November 14, 2017) – [Hawaiian Telcom](http://www.hawaiiantel.com) (NASDAQ: HCOM) announced that Matthew Freeman, Edy Nakamura and Keola Siafuafu have been promoted.

Freeman, who has more than 17 years of experience in developing and implementing IT solutions for Hawai'i businesses, was promoted to director of managed services. He leads Hawaiian Telcom's Managed Services and Premier Customer Support teams as well as product integration with SystemMetrics, a Hawaiian Telcom company that provides data and cloud services. Freeman previously served as senior manager – internet protocol and managed services. Prior to joining Hawaiian Telcom in 2012, he held the position of service manager for Integration Technologies and also served as vice president of operations at LavaNet, Inc.

Freeman earned a Bachelor of Arts degree in Asian and Pacific History from the University of Hawai'i at Mānoa. He holds Global Information Assurance Certifications (GIAC) in Auditing Security Controls, Continuous Security Monitoring, Incident Handling, Security Investigations and Security Leadership from the SANS Institute.

Nakamura was promoted to director of development and engagement in Human Resources, directing and managing Hawaiian Telcom's development and training, performance review, succession and engagement programs. A 37-year company veteran, Nakamura has held positions in sales, customer service, field operations and staff management. Most recently, she served as senior manager – public communications.

Nakamura earned a master's degree in Business Administration from Chaminade University and a bachelor's degree in Business Administration from the University of Hawai'i at Mānoa - Shidler College of Business. She is a board member of Friends of Honolulu City Lights.

Siafuafu, a 27-year company veteran, was promoted to executive director – support services, responsible for the company's real estate portfolio and operations, fleet operations, safety & environment, and procurement, logistics & inventory management functions. He previously served as director – support services.

Siafuafu earned a master's degree in Business Administration, and Master of Science and Bachelor of Science degrees in criminal justice from Chaminade University.

"Matt, Edy and Keola are talented and dedicated team players who drive progress at Hawaiian Telcom and in our communities," said Human Resources Vice President Sunshine Topping. "Their support of our strategic vision and commitment to our company and to Hawai'i strengthens our position as Hawai'i's Technology Leader."

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**About Hawaiian Telcom**

*Hawaiian Telcom (NASDAQ: HCOM), headquartered in Honolulu, is Hawai'i's technology leader, providing integrated communications, broadband, data center and entertainment solutions for business and residential customers. With roots in Hawai'i beginning in 1883, the Company offers a full range of services including Internet, video, voice, wireless, data network solutions and security, colocation, and managed and cloud services supported by the reach and reliability of its next generation fiber network and a 24/7 state-of-the-art network operations center. With employees statewide sharing a commitment to innovation and a passion for delivering superior service, Hawaiian Telcom provides an Always On<sup>SM</sup> customer experience. For more information, visit [www.hawaiiantel.com](http://www.hawaiiantel.com).*