



For Immediate Release

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**Hawaiian Telcom Unleashes 1 Gig Internet on Hawai'i Island
*Pu'u Lani Ranch Residents Reap Benefits of Hawai'i's Fastest Internet***

HONOLULU (November 14, 2016) – Today [Hawaiian Telcom](http://www.hawaiiantel.com) (NASDAQ: HCOM) announced that it has expanded availability of its ultra-fast 1 gigabit per second High-Speed Internet service to homes in Hawai'i Island's Pu'u Lani Ranch subdivision and the surrounding Pu'uuanahulu area, using Fiber-to-the-Premise (FTTP) technology. Hawaiian Telcom has been extending its broadband infrastructure on Hawai'i Island, an effort partially supported by the Federal Communications Commission (FCC)'s Connect America Fund (CAF).

Initially launched in 2015, Hawaiian Telcom's Fiber 1 Gig service is the fastest in Hawai'i and among the fastest in the nation. Today more than 125,000 homes and 5,600 businesses statewide are enabled for 1 gigabit per second service and Hawaiian Telcom continues to expand availability to new locations every month.

"As Hawai'i's Technology Leader and our state's only local service provider, Hawaiian Telcom is committed to increasing speeds and expanding broadband access statewide," said Scott Barber, President and CEO. "Pu'u Lani Ranch is our first 1 gigabit per second deployment using CAF Phase II support and we're excited about the increased educational and economic opportunities that are now open to this community with Hawai'i's fastest internet."

One gigabit per second, which is equal to 1,000 megabits per second, enables multiple connected devices to run bandwidth-intensive applications like streaming video and online gaming simultaneously over a shared connection without sacrificing quality.

"Studies have shown that there are at least eight Internet-connected devices in the average U.S. household today and that number is continuing to rise," said Jason Fujita, Vice President – Consumer Sales and Marketing. "All of these bandwidth-hungry devices are pulling on the same broadband connection. With Hawaiian Telcom's Fiber 1 Gig, you can operate all of your connected devices simultaneously without interruption."

Last year Hawaiian Telcom announced that it was awarded approximately \$26 million in CAF Phase II support to deploy a minimum of 10 megabits per second downstream and 1 megabits per second upstream by the year 2020 to more than 11,000 unserved and underserved locations.

Since 2015, with CAF Phase I support of approximately \$1.4 million, Hawaiian Telcom successfully deployed High-Speed Internet to more than 1,800 locations on Hawai'i Island. These locations are within areas that include Ainaloa, Ali'i Kane, Fern Acres, Fern Forest, Glenwood, Hawaiian Acres, Kaiwiki and Miloli'i. Interested residents should visit hawaiiantel.com/Internet and key in their address to learn which services and speed tiers are available or call Hawaiian Telcom's consumer sales center at **(808) 643-3456**.

The FCC created CAF in 2011 by reforming its Universal Service Fund (USF), which consumers contribute to as a Federal Universal Service fee on their monthly telephone and wireless bills, in an effort to accelerate broadband deployment to the approximately 23 million Americans in rural populations that lack access.

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About Hawaiian Telcom

Hawaiian Telcom (NASDAQ: HCOM), headquartered in Honolulu, is Hawai'i's technology leader, providing integrated communications, broadband, data center and entertainment solutions for business and residential customers. With roots in Hawai'i beginning in 1883, the Company offers a full range of services including Internet, video, voice, wireless, data network solutions and security, colocation, and managed and cloud services supported by the reach and reliability of its next generation fiber network and a 24/7 state-of-the-art network operations center. With employees statewide sharing a commitment to innovation and a passion for delivering superior service, Hawaiian Telcom provides an Always OnSM customer experience. For more information, visit www.hawaiiantel.com.