



For Immediate Release

CONTACTS: Ann Nishida Fry
(808) 546-1888
ann.nishida@hawaiiantel.com

Su Shin
(808) 546-2344
su.shin@hawaiiantel.com

Hawaiian Telcom Welcomes Industry Veteran Alueta Back to Islands

HONOLULU (Thursday, September 8, 2016) – Hawai'i's Technology Leader [Hawaiian Telcom](#) announced that Francis Alueta has re-joined the company as Director – Network Reliability.

A 26-year industry veteran and returning Hawai'i resident, Alueta manages the day-to-day operations of Hawaiian Telcom's Network Reliability department, which includes overseeing its 24/7 state-of-the-art Network Operations Center, Hawaiian Telcom TV head end operations, 911 operations and Tier II technical support, driving customer satisfaction and network performance.

Born on Moloka'i and raised on Maui, Alueta previously served as Director – Global Network Engineering and Operations for Verizon in New Jersey. He began his career in Outside Plant Engineering at GTE Hawaiian Tel in 1990. Alueta earned a Bachelor of Science degree in Electrical Engineering from the University of Hawai'i at Mānoa and a Masters in Telecommunication Management from the Stevens Institute of Technology.

The company also promoted Scott Diehl to Director – Network Cost Management. In his new role, Diehl is focused on taking company-wide cost optimization to a new level as Hawaiian Telcom accelerates its effort to deliver the best customer experience in the industry. He will spearhead the development of programs and processes that advance the optimization of operating and capital expenses. He joined Hawaiian Telcom as a senior manager – business operations in 2012. Prior to joining Hawaiian Telcom, he served in the U.S. Air Force, most recently holding the position of Chief – Finance Operations at Hickam Air Force Base. Diehl earned a bachelor's degree in Management from the U.S. Air Force Academy, a master's degree in Information Technology Management from Trident University International, and an Executive MBA degree from the University of Hawai'i – Mānoa.

“Francis and Scott are passionate, results-oriented team leaders whose efforts will strengthen our role as Hawai'i's Technology Leader and only local service provider,” said Kevin Paul, Senior Vice President - Technology. “Their expertise and leadership will enable us to bring new innovative capabilities and solutions to the people and businesses of Hawai'i using a customer-first approach.”

###

About Hawaiian Telcom

Hawaiian Telcom (Nasdaq: HCOM), headquartered in Honolulu, is Hawai'i's technology leader, providing integrated communications, broadband, data center and entertainment solutions for business and residential customers. With roots in Hawai'i beginning in 1883, the Company offers a full range of services including Internet, video, voice, wireless, data network solutions and security, colocation, and managed and cloud services supported by the reach and reliability of its next generation fiber network and a 24/7 state-of-the-art network operations center. With employees statewide sharing a commitment to innovation and a passion for delivering superior service, Hawaiian Telcom provides an Always OnSM customer experience. For more information, visit www.hawaiiantel.com.