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For Immediate Release

FCC Approves Hawaiian Telcom Chapter 11 Application

PUC Approval Pending as Company Plans for Emergence from Chapter 11

HONOLULU (Wednesday, September 15, 2010) -- Hawaiian Telcom ("the Company") today announced that the Federal Communications Commission ("the FCC") approved the Company's Transfer of Control applications. Telecommunications carriers seeking to transfer corporate control through reorganization must receive approval from the FCC. Approval by the Hawaii Public Utilities Commission ("the PUC") remains as the final step in the regulatory approval process related to the Company's Chapter 11 proceedings.

The FCC determined that the transfers set forth in the Plan of Reorganization serve the "public interest, convenience and necessity."

"We are very pleased with the FCC's approval, which represents a significant milestone toward concluding our reorganization and strengthening our Company for the future," said Eric K. Yeaman, Hawaiian Telcom's president and CEO. "We are hopeful that the PUC will soon issue an equally favorable determination."

Hawaiian Telcom filed for Chapter 11 Bankruptcy protection in December 2008. In June 2009, the Company filed a Plan of Reorganization that reduced its debt from \$1.15 billion to \$300 million. The United States Bankruptcy Court for the District of Hawaii in Honolulu confirmed the Plan in November 2009.

Forward-Looking Statements

In addition to historical information, this release includes certain statements and predictions that constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. In particular, any statement, projection or estimate that includes or references the words "believes", "anticipates", "intends", "expects", or any similar expression falls within the safe harbor of forward-looking statements contained in the Reform Act. Actual results or outcomes may differ materially from those indicated or suggested by any such forward-looking statement for a variety of reasons, including, but not limited to, Hawaiian Telcom's ability to maintain its market position in communications services, including wireless, wireline and Internet services; general economic trends affecting the purchase or supply of communication

services; world and national events that may affect the ability to provide services; changes in the regulatory environment; any rulings, orders or decrees that may be issued by any court or arbitrator; restrictions imposed under various credit facilities and debt instruments; work stoppages caused by labor disputes; adjustments resulting from year-end audit procedures; and Hawaiian Telcom's ability to develop and launch new products and services. More information on potential risks and uncertainties is available in recent filings with the Securities and Exchange Commission, including Hawaiian Telcom's Form 10 report. The information contained in this release is as of September 15, 2010. It is anticipated that subsequent events and developments will cause estimates to change.

About Hawaiian Telcom

Hawaiian Telcom is the state's leading communications provider, offering a wide spectrum of communications products and services, which include local and long distance service, high-speed Internet, and wireless services.

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