

**Media Contact:**

Scott Simon, Hawaiian Telcom
(808) 546-5466

Investor Relations Contact:

Brian Tanner, Hawaiian Telcom
(808) 546-3442

For Immediate Release**IBEW 1357 Complaint Against Hawaiian Telcom Dismissed by NLRB**
Company implementing of Last, Best and Final Offer on impasse deemed proper

HONOLULU (Thursday, May 31, 2012) -- Hawaiian Telcom Holdco, Inc. (NASDAQ: HCOM) announced today that the National Labor Relations Board (NLRB) has dismissed an unfair labor practices charge filed by IBEW Local Union 1357 challenging Hawaiian Telcom's January 1, 2012 implementation of its Last, Best and Final Offer. After good faith bargaining reached an impasse, the company proceeded with implementation of the Last, Best and Final Offer that had been presented to the union but rejected by a vote last December. The dismissal is based upon the NLRB's determination after review of the facts that the parties had bargained in good faith to a valid impasse as of January 1, 2012.

Hawaiian Telcom is aware that union leadership intends to appeal the NLRB's dismissal. Dialogue between the company and IBEW 1357 representatives is ongoing.

Forward-Looking Statements

In addition to historical information, this release includes certain statements and predictions that constitute forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. In particular, any statement, projection or estimate that includes or references the words "believes", "anticipates", "intends", "expects", or any similar expression falls within the safe harbor of forward-looking statements contained in the Reform Act. Actual results or outcomes may differ materially from those indicated or suggested by any such forward-looking statement for a variety of reasons. More information on potential risks and uncertainties is available in recent filings with the Securities and Exchange Commission, including Hawaiian Telcom's 2011 Annual Report on Form 10-K. The information contained in this release is as of May 31, 2012. It is anticipated that subsequent events and developments may cause estimates to change.

About Hawaiian Telcom

Hawaiian Telcom Holdco, Inc., headquartered in Honolulu, is Hawaii's leading provider of integrated communications solutions for business and residential customers. With roots in Hawaii beginning in 1883, the Company offers a full range of services including

voice, video, Internet, data, wireless, and advanced communication and network services supported by the reach and reliability of its network and Hawaii's only 24/7 state-of-the-art network operations center. With employees statewide sharing a commitment to innovation and a passion for delivering superior service, Hawaiian Telcom provides an Always OnSM customer experience. For more information, visit www.hawaiiantel.com.

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