

# Business All-in-One<sup>sm</sup>

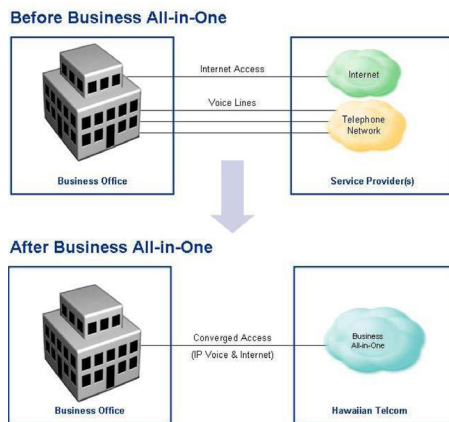
## Simplify your Business Communications

In today's business world, companies are under increasing pressure to do more with less. Cutting costs, boosting productivity and adapting to an increasingly mobile workforce are common challenges facing today's small business owners. In this environment, what's needed is a way to make communications simple, efficient and universally accessible. Business All-in-One is the solution.

## Business All-in-One Overview

Business All-in-One, a solution based on voice over IP (VoIP) technology, unifies all of your communications services on a single IP infrastructure. Using Hawaiian Telcom's state-of-the-art network, one converged connection delivers both telephony and data services.

Previously, businesses had to purchase voice and data services separately. The cost and complexity of choosing the right service, matching it with the proper equipment, and managing it over time could be daunting. With Business All-in-One, you can select a simple, packaged solution that delivers all of your communications needs.



## What's Included?

- High-Speed Internet Access - Users have their choice of 7 or 11 Mbps download speeds, email, and mobile WiFi access at Hawaiian Telcom hot spots.
- IP Phone Service - Includes unlimited local and domestic long distance calling, individual phone numbers for each user, and a host of standard business class features.
- Advanced Business Features - Voicemail-to-email, Find Me / Follow Me, Remote Office and other advanced applications are included with every user. A simple web portal gives your employees an easy way to access these, regardless of location.

- Standardized Hardware - A router and LAN switch are included with the service, eliminating the need to purchase separate internet-working hardware. Individual users can also choose from a variety of IP phones to meet their business needs.
- 24x7 Maintenance and Disaster Recovery - Let Hawaiian Telcom focus on your network while you focus on your business. Automatically re-route calls to alternate numbers in disaster scenarios.

## Benefits

- **Lower Capital Outlay** – No need to purchase a router, LAN switch or phone equipment like a key system or PBX. Stop budgeting for equipment obsolescence.
- **Simplicity** – A streamlined service with a single bill priced on a per user basis. Also eliminates the need for expensive IT training and/or technology expertise.
- **Efficiency** – Add users as you need them, without having to analyze your current services, hardware, and capacities. Plan for growth predictably.
- **Improved Productivity** – A host of advanced features dramatically improve employee productivity.
- **Voicemail-to-Email** – Send all of your business voicemail messages to the email address of your choice. Retrieve them from your phone, the web, or any mobile device capable of playing .wav attachments.
- **Find Me / Follow Me** – allow incoming calls to ring simultaneously on your desk, mobile and/or other devices. Users can individually set up their forwarding rules based upon time of day.
- **Remote Office** – Work from anywhere while still using your business number. Simply log into the web portal, enter the phone number you are currently at, and Remote Office will route your calls to you. When you place an outbound call, your business number is preserved.
- **Reliability** – All services are delivered from the cloud over a high-performance, policy-based network which prioritizes your voice traffic over Internet data.

## Summary

With Business All-in-One, Hawaiian Telcom offers a simple, comprehensive communications package for small business customers. A single offering combines the services, hardware, and business applications your company needs to stay connected in this increasingly competitive market.