

Social Services

Overview

Hawaiian Telcom offers Social Service organizations a large selection of communications solutions. We work to provide great features and customer support along with a reliable network, so you can stay focused on the job at hand. From long distance plans and toll-free numbers to wireless and more, we can empower the critical role you play. Because when we do our part to strengthen your communications, your relationships get stronger too.

Challenges	Solutions
Control costs with value-added services and competitive long distance rates.	Long Distance – We will tailor a communications package to meet your long distance needs. Among plans to choose from are: Secure RateSM , Secure Rate AdvantageSM , Flex TierSM and OptimizerSM .
Support mission-critical data applications and connect users at multiple locations.	Long Distance Private Line and Private Line Frame Relay – Keep multiple locations connected with our long distance data solution. Users can securely access confidential files, manage payroll, and perform normal day-to-day functions. Our data services provide the bandwidth and security you need with 24x7 customer service.
Provide cost-effective, reliable communications to your staff and partners.	Intranet & Internal Email – Stay in touch with case workers and associates with email - accessible anywhere. In addition, our internal website production enables you to share news and events quickly and easily.
Provide mobile carriers with network solutions that are secure and reliable providing optimized connectivity to any location world wide.	Wireless – Managing your caseload is seldom just a local endeavor. That’s why we provide a wireless network robust enough to connect you to over 238 countries. Plus, the system is flexible enough to accommodate a continuous influx of new devices and technologies.
Keep track of your case schedules and assignments.	Managing the case schedules and assignments of multiple staff members can be challenging. Hawaiian Telcom offers many tools that can help expedite communications with your workers. Send the next case by text message, or reliably leave a voicemail. We offer secure wireless solutions to help you communicate via voice, email, video or instant messaging.

Additional Products	Solutions
Receive hassle free teleconferencing when you need it.	Conferencing – Because working complicated social cases will not wait for schedules, use Reservation-less Conferencing from Hawaiian Telcom. Meetings can occur anytime without extensive preplanning, complicated arrangements or administrative hassles.
Control costs by reducing your international toll-free service costs.	International Toll Free Services – Make international calling easy with enhanced routing capabilities that improve communications efficiency, reliability, security and cost control. Plus, our fraud detection reduces your security problems not only with calling cards but with all of Hawaiian Telcom offerings and services.

Why Hawaiian Telcom

Based in Hawaii. Based on local traditions. Hawaiian Telcom is devoted to helping our business neighbors achieve success through a complete suite of products and services and a commitment to personal relationships.

For more information

To learn how we can customize communications technologies to fit your needs, please contact your Business Account Executive, call our Business solutions Center at **643-4411** or visit **business.hawaiiantel.com**



voice - data - internet - wireless - equipment - managed services - converged services