



Dedicated Internet Access (DIA)

Businesses like yours rely on the Internet to market products and services, conduct research, and communicate with staff and customers worldwide. Dedicated Internet Access from Hawaiian Telcom offers you high-bandwidth, dedicated connections available over multiple transport methods with speeds from 1.5 Mbps to 100 Mbps. DIA allows your business to support many applications including email, remote network access and more.

Features

- Multiple transport methods including Ethernet, Frame Relay and Private Line allow you to select the access and speeds that best support your applications.
- Receive up to 30 free IP addresses.
- Hawaiian Telcom can configure your DIA to support Border Gateway Protocol (BGP) routing.
- Customer Care Representatives are available to answer any questions about your service 24 hours a day, 7 days a week.

Benefits

- **Scalable** – Your Hawaiian Telcom Representative can work with you to select the most cost-effective bandwidth for your current needs, and help you upgrade your services as your business grows.
- **Efficient** – The always-on connection to the Internet reduces busy signals and slow-downs found with traditional dial-up service, which helps eliminate downtime ensuring your business operates more efficiently.

- **Reliable** – Internet access is supported by the Hawaiian Telcom 100% advanced, all digital, fiber-optic network.

Product Comparison Matrix

Dedicated Internet Access Transport Service	Speed
Dedicated Ethernet	<ul style="list-style-type: none"> • 10 Mbps • 100 Mbps
Dedicated Frame Relay	<ul style="list-style-type: none"> • 1.5 Mbps • 4 Mbps • 6 Mbps • 10 Mbps • 45 Mbps
Dedicated Private Line	<ul style="list-style-type: none"> • 1.5 Mbps • 3 Mbps • 4.5 Mbps • 6 Mbps • 45 Mbps

Business Applications

Medium and Large Businesses

- **Email** – Provide a convenient communication method to your customers and employees.
- **e-Commerce** – Market and sell your products and services on your company's transaction-based website.
- **Video Streaming** – Allow users to receive and view video quickly.

- **Remote Access** – Allow users to access your company's network through Virtual Private Network (VPN) access.

Value-Added Services

- **Managed Firewall Services**
- **Managed IP VPN Services** (coming in 2007)
- Round-the-clock support ensures optimum performance of your network.

Why Hawaiian Telcom

Based in Hawaii. Based on local traditions. Hawaiian Telcom is devoted to helping our business neighbors achieve success through a complete suite of products and services and a commitment to personal relationships.

For more information

To learn how we can customize communications technologies to fit your needs, please contact your Business Account Executive, call our Business Solutions Center at **643-4411** or visit business.hawaiiantel.com

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voice - data - internet - wireless - equipment - managed services - converged services