

Business Services

Overview

Whether you operate a small advertising agency or a global investment firm, you need reliable and scalable voice, data and wireless services partnered by superior equipment and technology. Hawaiian Telcom offers a suite of solutions that can help your business improve operational efficiency, control costs, and enhance customer satisfaction.

Challenges	Solutions
Support mission-critical applications and connect users at multiple locations.	Whether your business has local branches or offices around the globe, you need a data solution that can support your mission-critical application needs. A data solution from Hawaiian Telcom can help your business improve productivity, business efficiency and customer service. We provide end-to-end solutions including design, installation and maintenance. Plus, we partner with leading equipment manufacturers to ensure you are receiving state-of-the-art customer premise equipment. We offer a variety of data transport methods and can work with you to select the service that best suits your needs. Frame Relay, ISDN PRI, Ethernet and Private Line T1 are just a few of the transport methods available. We work with you to select a transport that has the bandwidth, security and scalability to help your business succeed.
Provide on-the-go professionals with reliable, cost-effective communications.	Wireless services allow your mobile users to stay informed and connected to employees and customers. In order to stay productive and maintain customer satisfaction, users need to remain accessible and connected all the time. Hawaiian Telcom offers a variety of wireless rate plans, devices, and features giving you anytime, anywhere voice and data access. Our network design and partnerships allow us to provide convergent services that combine both wireless and wireline networks.
Communicate with partners and customers around the globe.	With toll-free numbers, long distance calling plans and calling cards, we'll get you in touch and keep you connected. Hawaiian Telcom offers calling plans that give you competitive flat rates, coordinated customer service, a single bill, and one point of contact. All plans include: <ul style="list-style-type: none"> • A single bill for your local and long distance charges. • A single contact to handle your local and long distance needs. • A single source for greater value through discount packages that combine local and long distance services. • Low rates on all your long distance 1+, toll-free and calling card plans. • Flat rates 24 hours a day, 7 days a week. • When you add International ConnectionsSM to your plan, get great rates to over 250 countries.
Stay accessible to partners and customers while increasing efficiency and productivity.	If your business has remote locations, branches, telecommuters and traveling employees, you need reliable and flexible communications. Hawaiian Telcom offers a variety of reliable, affordable voice solutions. Our feature-rich voice services and phone systems can help ensure you stay connected with your customers, partners and staff. With Business High-Speed Internet, you receive telephone, Internet and video at speeds up to 3 Mbps/768Kbps. Data and voice are transmitted over the same line so you can easily download large files, access the Internet and use email services all while using your landline phone. We make communications simple and convenient so you can focus on running your business.

Why Hawaiian Telcom

Based in Hawaii. Based on local traditions. Hawaiian Telcom is devoted to helping our business neighbors achieve success through a complete suite of products and services and a commitment to personal relationships.

For more information

To learn how we can customize communications technologies to fit your needs, please contact your Business Account Executive, call our Business Solutions Center at **643-4411** or visit **business.hawaiiantel.com**



voice - data - internet - wireless - equipment - managed services - converged services